



District of Columbia PCR

Government of the District of Columbia
Department on Disability Services

Follow-up Provider Certification Review Report

We Care DMV Day Services

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Review Dates: 2/5/2024 - 2/9/2024	Team Member(s): Jaleesa Myles
Location(s) Observed: 0	Individual(s) Reviewed: 6
Service(s): Day Habilitation One-to-One , Day Habilitation Small Group, Individualized Day Supports	

Overall Results

The overall results of the Provider Certification Review (PCR) are presented in Table 1. If a service scores 79% or below or if an “Alert” (poses an immediate risk to the person or people supported) was identified during the review, additional action steps will be determined based on the scores per service.

Service	Sample Size	Person-Centered	Satisfaction	HCBS	Organizational Outcome*	Overall Score	Overall Rating	Alert	Follow Up Review
Day Habilitation One-to-One	2	96%	100%	100%	89%	94%	Excellent	N/A	N/A
Day Habilitation Small Group	2	98%	100%	100%	89%	96%	Excellent	N/A	N/A
Individualized Day Supports	2	97%	100%	100%	89%	95%	Excellent	N/A	N/A

*Please note, the Organizational Outcomes are only scored once and apply to all services reviewed.

Person Centered Outcomes

The results of the Person-Centered Outcomes Domains and Satisfaction are presented below.

Person Centered Outcome and Satisfaction Result*

Service		Previous Results			Current Results		
		Indicators Met	Points Met	Score	Indicators Met	Points Met	Score
Day Habilitation One-to-One	All Q/A	76/102	378/517	73%	98/100	484/504	96%
	Critical	20/29	200/290	69%	26/28	260/280	93%
	HCBS	18/18	54/54	100%	18/18	54/54	100%
Day Habilitation Small Group	All Q/A	83/100	421/539	78%	96/97	513/523	98%
	Critical	24/31	230/320	72%	29/30	300/310	97%
	HCBS	17/17	51/51	100%	17/17	51/51	100%
Individualized Day Supports	All Q/A	78/95	397/500	79%	92/94	484/497	97%
	Critical	27/33	230/300	77%	32/33	290/300	97%
	HCBS	18/18	54/54	100%	18/18	54/54	100%

*Scores were determined by totaling up the number of points for the “yes” answers and dividing this number by the total number of points for all Q/A indicators that applied. The results have been reported as a percentage of “yes” answers.

Organizational Outcomes

The table below provides the specific results for the Organizational Outcomes.

Organizational Outcomes Results

Indicator Type	Organizational Outcomes		
	Indicators Met	Points Met	Score
All Q/A	35/42	144/161	89%
Critical	12/12	85/85	100%
HCBS	5/5	11/11	100%

Certification Results

The following table shows for each service reviewed the certification dates and next PCR type.

Certification Dates by Service and Type

Waiver Service	Certification Dates	Next PCR Type
Day Habilitation One-to-One	02/05/2024 - 02/04/2025	Annual PCR
Day Habilitation Small Group	02/05/2024 - 02/04/2025	Annual PCR
Individualized Day Supports	02/05/2024 - 02/04/2025	Annual PCR