

GOVERNMENT OF THE DISTRICT OF COLUMBIA  
DEPARTMENT ON DISABILITY SERVICES

**PCR Results Web Posting**

<b>Provider Organization</b>	Ward and Ward
<b>Contact Person(s)</b>	Deidre Ward
<b>Phone Number</b>	301-717-9074
<b>Email Address(s)</b>	d.ward@wardandward.org
<b>Provider Services Reviewed</b>	Residential Habilitation, Supported Living, Supported Living Periodic, Companion Services,
<b># Individuals Reviewed by Service</b>	Residential Habilitation - 2 Supported Living - 3 Supported Living Periodic - 1 Companion Services - 2
<b>Annual PCR dates</b>	10/15/2019 - 10/17/2019
<b>F/U Review Date(s)</b>	N/A
<b>Annual Report Date</b>	10/28/2019
<b>F/U Report Date</b>	N/A

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Residential Habilitation	All Q/A Indicators	165/170	587/602	98%	20/20	100%
	<b>Critical Indicators</b>	<b>50/50</b>	<b>250/250</b>	<b>100%</b>		
	HCBS Indicators	52/52	N/A	100%		
Supported Living	All Q/A Indicators	215/217	771/777	99%	30/30	100%
	<b>Critical Indicators</b>	<b>64/64</b>	<b>320/320</b>	<b>100%</b>		

	HCBS Indicators	76/76	N/A	100%		
Supported Living Periodic	All Q/A Indicators	60/61	208/211	99%	10/10	100%
	<b>Critical Indicators</b>	<b>15/15</b>	<b>75/75</b>	<b>100%</b>		
	HCBS Indicators	23/23	N/A	100%		
Companion Services	All Q/A Indicators	84/86	314/320	98%	20/20	100%
	<b>Critical Indicators</b>	<b>31/31</b>	<b>155/155</b>	<b>100%</b>		
	HCBS Indicators	20/20	N/A	100%		

<b>Organizational</b>		<b>Organizational Outcomes Score</b>		
		# Yes/Total	Points Yes/Total	%
	All Q/A Indicators	44/47	140/151	93%
	<b>Critical Indicators</b>	<b>13/14</b>	<b>65/70</b>	<b>93%</b>
	HCBS Indicators	7/7	N/A	100%

Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
Residential Habilitation	10/15/2019 - 10/15/2020	Annual
Supported Living	10/15/2019 - 10/15/2020	Annual
Supported Living Periodic	10/15/2019 - 10/15/2020	Annual
Companion Services	10/15/2019 - 10/15/2020	Annual