



District of Columbia PCR

Government of the District of Columbia  
Department on Disability Services

Annual Provider Certification Review Report

Verigreen Incorporation

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Review Dates: 2/26/2024 - 3/1/2024	Team Member(s): Carmen Tenguiano, Deidre Hunt, Michelle Freeman, Shani McGee, Shavonna Johnson
Location(s) Observed: 1	Individual(s) Reviewed: 17
Service(s): Companion One-to-One, Day Habilitation One-to-One , Day Habilitation Small Group, Employment Readiness , In-Home Supports , Individualized Day Supports , Respite Hourly , Supported Living , Supportive Employment Job Training and Support	

## Overall Results

The overall results of the Provider Certification Review (PCR) are presented in Table 1. If a service scores 79% or below or if an “Alert” (poses an immediate risk to the person or people supported) was identified during the review, additional action steps will be determined based on the scores per service.

Service	Sample Size	Person-Centered	Satisfaction	HCBS	Organizational Outcome*	Overall Score	Overall Rating	Alert	Follow Up Review
Companion One-to-One	2	100%	100%	N/A	99%	99.5%	Excellent	N/A	N/A
Day Habilitation One-to-One	2	100%	100%	100%	99%	99.6%	Excellent	N/A	N/A
Day Habilitation Small Group	2	100%	100%	100%	99%	99.6%	Excellent	N/A	N/A
Employment Readiness	1	99%	100%	100%	99%	99%	Excellent	N/A	N/A
In-Home Supports	2	98%	100%	N/A	99%	98%	Excellent	N/A	N/A
Individualized Day Supports	2	100%	100%	100%	99%	99.6%	Excellent	N/A	N/A
Respite Hourly	2	100%	100%	N/A	99%	99%	Excellent	N/A	N/A
Supported Living	2	99%	100%	100%	99%	98%	Excellent	N/A	N/A
Supportive Employment Job Training and Support	2	100%	95%	100%	99%	99.6%	Excellent	N/A	N/A

\*Please note, the Organizational Outcomes are only scored once and apply to all services reviewed.

## Person Centered Outcomes

The results of the Person-Centered Outcomes Domains and Satisfaction are presented below.

### Person Centered Outcome and Satisfaction Result\*

Service		Person-Centered			Satisfaction	
		Indicators Met	Points Met	Score	Indicators Met	Score
Companion One-to-One	All Q/A	70/70	421/421	100%	20/20	100%

Companion One-to-One	Critical	33/33	310/310	100%		
	HCBS	116/116	609/609			
Day Habilitation One-to-One	All Q/A	116/116	609/609	100%	20/20	100%
	Critical	39/39	370/370	100%		
	HCBS	23/23	69/69	100%		
Day Habilitation Small Group	All Q/A	94/94	489/489	100%	20/20	100%
	Critical	29/29	280/280	100%		
	HCBS	20/20	60/60	100%		
Employment Readiness	All Q/A	49/50	245/248	99%	10/10	100%
	Critical	15/15	140/140	100%		
	HCBS	11/11	33/33	100%		
Individualized Day Supports	All Q/A	112/112	566/566	100%	20/20	100%
	Critical	39/39	335/335	100%		
	HCBS	22/22	66/66	100%		
In-Home Supports	All Q/A	60/62	334/340	98%	20/20	100%
	Critical	24/24	230/230	100%		
	HCBS					
Respite Hourly	All Q/A	54/54	297/297	100%	20/20	100%
	Critical	20/20	195/195	100%		
	HCBS					
Supported Living	All Q/A	136/137	650/660	99%	20/20	100%
	Critical	38/39	360/370	97%		
	HCBS	38/38	128/128	100%		
Supportive Employment Job Training and Support	All Q/A	112/112	527/527	100%	19/20	95%
	Critical	29/29	276/276	100%		
	HCBS	18/18	54/54	100%		

\*Scores were determined by totaling up the number of points for the “yes” answers and dividing this number by the total number of points for all Q/A indicators that applied. The results have been reported as a percentage of “yes” answers.

## Organizational Outcomes

The table below provides the specific results for the Organizational Outcomes.

### Organizational Outcomes Results

Indicator Type	Organizational Outcomes		
	Indicators Met	Points Met	Score
All Q/A	57/58	211/214	99%
Critical	14/14	110/110	100%
HCBS	8/8	18/18	100%

## Certification Results

The following table shows for each service reviewed the certification dates and next PCR type.

### Certification Dates by Service and Type

Waiver Service	Certification Dates	Next PCR Type
Companion One-to-One	02/26/2024 - 02/25/2026	Annual PCR
Day Habilitation One-to-One	02/26/2024 - 02/25/2026	Annual HCBS PCR
Day Habilitation Small Group	02/26/2024 - 02/25/2026	Annual HCBS PCR
Employment Readiness	02/26/2024 - 02/25/2026	Annual HCBS PCR
In-Home Supports	02/26/2024 - 02/25/2026	Annual PCR
Individualized Day Supports	02/26/2024 - 02/25/2026	Annual HCBS PCR
Respite Hourly	02/26/2024 - 02/25/2026	Annual PCR
Supported Living	02/26/2024 - 02/25/2026	Annual HCBS PCR
Supportive Employment Job Training and Support	02/26/2024 - 02/25/2026	Annual HCBS PCR