

GOVERNMENT OF THE DISTRICT OF COLUMBIA  
DEPARTMENT ON DISABILITY SERVICES

**PCR Results Web Posting**

<b>Provider Organization</b>	Volunteers of America
<b>Contact Person(s)</b>	Cynthia Scurry
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<b>Provider Services Reviewed</b>	Residential Habilitation, Supported Living,
<b># Individuals Reviewed by Service</b>	Residential Habilitation - 2 Supported Living - 2
<b>Annual PCR dates</b>	09/19/2016 - 09/21/2016
<b>F/U Review Date(s)</b>	N/A
<b>Annual Report Date</b>	09/30/2016
<b>F/U Report Date</b>	N/A

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Residential Habilitation	All Q/A Indicators	138/143	488/505	97%	20/20	100%
	<b>Critical Indicators</b>	<b>41/42</b>	<b>205/210</b>	<b>98%</b>		
Supported Living	All Q/A Indicators	132/138	478/498	96%	20/20	100%
	<b>Critical Indicators</b>	<b>42/43</b>	<b>210/215</b>	<b>98%</b>		
<b>Organizational</b>		<b>Organizational Outcomes Score</b>				
		#	Points	%		

		Yes/Total	Yes/Total	
	All Q/A Indicators	41/43	135/145	93%
	<b>Critical Indicators</b>	<b>12/14</b>	<b>60/70</b>	<b>86%</b>

Certification issued/dates/services

<b>Waiver Service</b>	<b>Certification Dates</b>	<b>Certification Type</b>
Residential Habilitation	09/19/2016 - 09/19/2017	Annual
Supported Living	09/19/2016 - 09/19/2017	Annual