

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

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| Provider Organization | Total Quality Residential Services, Inc. |
| Contact Person(s) | Darren Purnell |
| Phone Number | 410-802-3815 |
| Email Address(s) | dpmpsp@comcast.net |
| Provider Services Reviewed | In-Home Supports, Respite Hourly, Respite Daily, Supported Living Periodic, |
| # Individuals Reviewed by Service | In-Home Supports - 1 Respite Hourly - 1 Respite Daily - 1 Supported Living Periodic - 1 |
| Annual PCR dates | 02/20/2018 - 02/22/2018 |
| F/U Review Date(s) | 04/18/2018 |
| Annual Report Date | 03/06/2018 |
| F/U Report Date | 04/27/2018 |

The overall results on initial review were:

| Service | | Person Centered Domains Score | | | Satisfaction Score | |
|------------------|----------------------------|-------------------------------|------------------|-------------|--------------------|------|
| | | # Yes/Total | Points Yes/Total | % | # Yes/Total | % |
| In-Home Supports | All Q/A Indicators | 24/29 | 88/107 | 82% | 10/10 | 100% |
| | Critical Indicators | 9/11 | 45/55 | 82% | | |
| Respite Hourly | All Q/A Indicators | 22/24 | 80/86 | 93% | 10/10 | 100% |
| | Critical Indicators | 7/7 | 35/35 | 100% | | |
| Respite Daily | All Q/A Indicators | 29/31 | 103/109 | 94% | 10/10 | 100% |

| | | | | | | |
|--|----------------------------|--------------------------------------|------------------|-------------|-------|------|
| | Critical Indicators | 9/9 | 45/45 | 100% | | |
| Supported Living Periodic | All Q/A Indicators | 52/56 | 180/194 | 93% | 10/10 | 100% |
| | Critical Indicators | 13/14 | 65/70 | 93% | | |
| Organizational | | Organizational Outcomes Score | | | | |
| | | # Yes/Total | Points Yes/Total | % | | |
| | All Q/A Indicators | 38/45 | 114/145 | 79% | | |
| | Critical Indicators | 8/13 | 40/65 | 62% | | |
| Respite Services - Org. readiness only | | 5/5 | | | | |

The overall results on follow up review were:

| Service | | Person Centered Domains Score | | | Satisfaction Score | |
|---------------------------|-------------------------|--------------------------------------|------------------|------|--------------------|------|
| | | # Yes/Total | Points Yes/Total | % | # Yes/Total | % |
| In-Home Supports | All Q/A Indicators | 28/29 | 102/107 | 95% | 10/10 | 100% |
| | All Critical Indicators | 10/11 | | 91% | | |
| Respite Hourly | All Q/A Indicators | 24/24 | 86/86 | 100% | 10/10 | 100% |
| | All Critical Indicators | 7/7 | | 100% | | |
| Respite Daily | All Q/A Indicators | 30/30 | 106/106 | 100% | 10/10 | 100% |
| | All Critical Indicators | 9/9 | | 100% | | |
| Supported Living Periodic | All Q/A Indicators | 53/54 | 183/186 | 98% | 10/10 | 100% |
| | All Critical Indicators | 13/13 | | 100% | | |
| Organizational | | Organizational Outcomes Score | | | | |
| | | # Yes/Total | Points Yes/Total | % | | |

| | | | | |
|--|-------------------------|-------|---------|-----|
| | All Q/A Indicators | 43/45 | 135/145 | 93% |
| | All Critical Indicators | 11/13 | | 85% |

Certification issued/dates/services

| Waiver Service | Certification Dates | Certification Type |
|---------------------------|----------------------------|---------------------------|
| In-Home Supports | 02/20/2018 - 08/20/2018 | Six Month |
| Respite Hourly | 02/20/2018 - 08/20/2018 | Six Month |
| Respite Daily | 02/20/2018 - 08/20/2018 | Six Month |
| Supported Living Periodic | 02/20/2018 - 08/20/2018 | Six Month |