

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	Total Care Services Inc.
Contact Person(s)	Drucella Wheeler-Ndoye
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Provider Services Reviewed	Supported Living, In-Home Supports, Respite Hourly, Respite Daily, Host Home, Day Habilitation, Employment Readiness, Supportive Employment Job Training and Support, Supported Living Periodic, Day Habilitation One-to-One, Individualized Day Supports, Companion Services,
# Individuals Reviewed by Service	Supported Living - 3 In-Home Supports - 9 Respite Hourly - 2 Respite Daily - 2 Host Home - 2 Day Habilitation - 2 Employment Readiness - 2 Supportive Employment Job Training and Support - 1 Supported Living Periodic - 2 Day Habilitation One-to-One - 2 Individualized Day Supports - 2 Companion Services - 2
Annual PCR dates	08/27/2018 - 08/30/2018
F/U Review Date(s)	N/A
Annual Report Date	09/10/2018
F/U Report Date	N/A

The overall results on initial review were:

Service	Person Centered Domains Score			Satisfaction Score	
	# Yes/Total	Points Yes/Total	%	# Yes/Total	%

Supported Living	All Q/A Indicators	223/223	781/781	100%	30/30	100%
	Critical Indicators	59/59	295/295	100%		
In-Home Supports	All Q/A Indicators	300/302	1146/1152	99%	90/90	100%
	Critical Indicators	132/132	660/660	100%		
Respite Hourly	All Q/A Indicators	47/47	175/175	100%	20/20	100%
	Critical Indicators	17/17	85/85	100%		
Respite Daily	All Q/A Indicators	55/56	207/212	98%	20/20	100%
	Critical Indicators	21/22	105/110	95%		
Host Home	All Q/A Indicators	137/140	475/486	98%	20/20	100%
	Critical Indicators	34/35	170/175	97%		
Day Habilitation	All Q/A Indicators	90/93	320/333	96%	20/20	100%
	Critical Indicators	26/28	130/140	93%		
Employment Readiness	All Q/A Indicators	102/105	356/367	97%	20/20	100%
	Critical Indicators	29/30	145/150	97%		
Supportive Employment Job Training and Support	All Q/A Indicators	42/42	142/142	100%	10/10	100%
	Critical Indicators	11/11	55/55	100%		
Supported Living Periodic	All Q/A Indicators	153/155	553/561	99%	20/20	100%
	Critical Indicators	49/50	245/250	98%		
Day Habilitation One-to-One	All Q/A Indicators	94/99	328/349	94%	20/20	100%
	Critical Indicators	25/28	125/140	89%		
Individualized Day Supports	All Q/A Indicators	103/105	383/391	98%	20/20	100%
	Critical Indicators	38/39	190/195	97%		

	Indicators					
Companion Services	All Q/A Indicators	80/81	314/317	99%	20/20	100%
	Critical Indicators	37/37	185/185	100%		
Organizational		Organizational Outcomes Score				
		# Yes/Total	Points Yes/Total	%		
	All Q/A Indicators	59/61	177/187	95%		
	Critical Indicators	13/15	65/75	87%		

Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
Supported Living	08/27/2018 - 08/27/2019	Annual
In-Home Supports	08/27/2018 - 08/27/2019	Annual
Respite Hourly	08/27/2018 - 08/27/2019	Annual
Respite Daily	08/27/2018 - 08/27/2019	Annual
Host Home	08/27/2018 - 08/27/2019	Annual
Day Habilitation	08/27/2018 - 08/27/2019	Annual
Employment Readiness	08/27/2018 - 08/27/2019	Annual
Supportive Employment Job Training and Support	08/27/2018 - 08/27/2019	Annual
Supported Living Periodic	08/27/2018 - 08/27/2019	Annual
Day Habilitation One-to-One	08/27/2018 - 08/27/2019	Annual
Individualized Day Supports	08/27/2018 - 08/27/2019	Annual
Companion Services	08/27/2018 - 08/27/2019	Annual