

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	Total Quality Residential Services, Inc.
Contact Person(s)	Darren Purnell
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Provider Services Reviewed	In-Home Supports, Supported Living Periodic,
# Individuals Reviewed by Service	In-Home Supports - 1 Supported Living Periodic - 1
Annual PCR dates	02/21/2017 - 02/23/2017
F/U Review Date(s)	05/03/2017
Annual Report Date	03/06/2017
F/U Report Date	05/08/2017

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
In-Home Supports	All Q/A Indicators	24/31	86/113	76%	10/10	100%
	Critical Indicators	8/11	40/55	73%		
Supported Living Periodic	All Q/A Indicators	55/62	191/218	88%	10/10	100%
	Critical Indicators	14/17	70/85	82%		
Organizational		Organizational Outcomes Score				
		#	Points	%		

		Yes/Total	Yes/Total	
	All Q/A Indicators	33/40	115/136	85%
	Critical Indicators	11/13	55/65	85%

The overall results on follow up review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
In-Home Supports	All Q/A Indicators	28/31	100/113	88%	10/10	100%
	All Critical Indicators	9/11		82%		
Supported Living Periodic	All Q/A Indicators	62/62	218/218	100%	10/10	100%
	All Critical Indicators	17/17		100%		
Organizational		Organizational Outcomes Score				
		# Yes/Total	Points Yes/Total	%		
	All Q/A Indicators	38/40	128/136	94%		
	All Critical Indicators	12/13		92%		

Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
In-Home Supports	02/21/2017 - 02/21/2018	Annual
Supported Living Periodic	02/21/2017 - 02/21/2018	Annual