



District of Columbia PCR

Government of the District of Columbia  
Department on Disability Services

Follow-up Provider Certification Review Report

St Johns Community Services

|                                                                           |                                                                                  |
|---------------------------------------------------------------------------|----------------------------------------------------------------------------------|
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| Review Dates: 6/29/2026 - 7/2/2026                                        | Team Member(s):                                                                  |
| Location(s) Observed: 5                                                   | Individual(s) Reviewed: 4                                                        |
| Service(s): Companion Group, Companion One-to-One                         |                                                                                  |

## Overall Results

The overall results of the Provider Certification Review (PCR) are presented in Table 1. Additional actions are determined based on the Overall Rating per service.

| Service              | Sample Size |     | Person-Centered | Satisfaction | HCBS | Organizational Outcome* | Overall Score | Overall Rating | Alert | Plan of Action |
|----------------------|-------------|-----|-----------------|--------------|------|-------------------------|---------------|----------------|-------|----------------|
|                      | IDD         | IFS |                 |              |      |                         |               |                |       |                |
| Companion Group      | 2           | 0   | 100%            | 100%         | 100% | 100%                    | 100%          | Excellent      | N/A   | Annual PCR     |
| Companion One-to-One | 2           | 0   | 100%            | 100%         | N/A  | 100%                    | 100%          | Excellent      | N/A   | Annual PCR     |

\*Please note, the Organizational Outcomes are only scored once and apply to all services reviewed.

\*\* Please note that if the HCBS score is less than 100%, the Overall Rating will be Proficient

## Person Centered Outcomes

The results of the Person-Centered Outcomes Domains and Satisfaction are presented below.

### Person Centered Outcome and Satisfaction Result\*

| Service              |          | Previous Results |            |       | Current Results |            |       |
|----------------------|----------|------------------|------------|-------|-----------------|------------|-------|
|                      |          | Indicators Met   | Points Met | Score | Indicators Met  | Points Met | Score |
| Companion Group      | All Q/A  | 82/87            | 479/510    | 94%   | 87/87           | 510/510    | 100%  |
|                      | Critical | 27/28            | 290/305    | 95%   | 28/28           | 305/305    | 100%  |
|                      | HCBS     | 23/23            | 69/69      | 100%  | 23/23           | 69/69      | 100%  |
| Companion One-to-One | All Q/A  | 84/88            | 521/559    | 93%   | 88/88           | 559/559    | 100%  |
|                      | Critical | 34/36            | 345/375    | 92%   | 36/36           | 375/375    | 100%  |

\*Scores were determined by totaling up the number of points for the “yes” answers and dividing this number by the total number of points for all Q/A indicators that applied. The results have been reported as a percentage of “yes” answers.

## Organizational Outcomes

The table below provides the specific results for the Organizational Outcomes.

### Organizational Outcomes Results

| Indicator Type | Organizational Outcomes |            |       |
|----------------|-------------------------|------------|-------|
|                | Indicators Met          | Points Met | Score |
| All Q/A        | 54/54                   | 218/218    | 100%  |
| Critical       | 18/18                   | 130/130    | 100%  |
| HCBS           | 12/12                   | 38/38      | 100%  |

## Certification Results

The following table shows for each service reviewed the certification dates and next PCR type.

### Certification Dates by Service and Type

| Waiver Service       | Certification Dates     | Plan of Action |
|----------------------|-------------------------|----------------|
| Companion Group      | 06/29/2026 - 06/28/2027 | Annual PCR     |
| Companion One-to-One | 06/29/2026 - 06/28/2027 | Annual PCR     |

\* Technical Assistance Consultation (TAC)