



District of Columbia PCR

Government of the District of Columbia
Department on Disability Services

Annual Provider Certification Review Report

St Johns Community Services

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Review Dates: 6/3/2024 - 6/7/2024	Team Member(s): Jaleesa Myles, Katrina Tirao, Michael Marshall
Location(s) Observed: 5	Individual(s) Reviewed: 23
Service(s): Companion Group, Companion One-to-One, Day Habilitation One-to-One , Day Habilitation Small Group, In-Home Supports , Individualized Day Supports , Supported Living , Supportive Employment Job Placement , Supportive Employment Job Training and Support , Supportive Employment Long-Term Follow-Along	

Overall Results

The overall results of the Provider Certification Review (PCR) are presented in Table 1. If a service scores 79% or below or if an “Alert” (poses an immediate risk to the person or people supported) was identified during the review, additional action steps will be determined based on the scores per service.

Service	Sample Size	Person-Centered	Satisfaction	HCBS	Organizational Outcome*	Overall Score	Overall Rating	Alert	Follow Up Review
Companion Group	2	88%	100%	100%	70%	83%	Satisfactory	N/A	N/A
Companion One-to-One	2	88%	100%	N/A	70%	83%	Needs Improvement	1	07/01/2024
Day Habilitation One-to-One	2	92%	100%	100%	70%	86%	Needs Improvement	1	07/01/2024
Day Habilitation Small Group	2	74%	100%	100%	70%	73%	Needs Improvement	4	07/01/2024
In-Home Supports	2	83%	100%	N/A	70%	78%	Needs Improvement	1	07/01/2024
Individualized Day Supports	3	94%	100%	100%	70%	88%	Satisfactory	N/A	N/A
Supported Living	6	92%	100%	95%	70%	90%	Needs Improvement	2	07/01/2024
Supportive Employment Job Placement	1	87%	100%	100%	70%	80%	Satisfactory	N/A	N/A
Supportive Employment Job Training and Support	2	87%	100%	100%	70%	81%	Needs Improvement	1	07/01/2024
Supportive Employment Long-Term Follow-Along	1	92%	N/A	N/A	70%	81%	Satisfactory	N/A	N/A

*Please note, the Organizational Outcomes are only scored once and apply to all services reviewed.

Person Centered Outcomes

The results of the Person-Centered Outcomes Domains and Satisfaction are presented below.

Person Centered Outcome and Satisfaction Result*

Service		Person-Centered			Satisfaction	
		Indicators Met	Points Met	Score	Indicators Met	Score
Companion Group	All Q/A	79/89	447/507	88%	20/20	100%
	Critical	31/36	305/350	87%		
	HCBS	8/8	24/24	100%		
Companion One-to-One	All Q/A	75/84	467/529	88%	20/20	100%
	Critical	36/41	350/400	88%		
	HCBS	103/110	496/538			
Day Habilitation One-to-One	All Q/A	103/110	496/538	92%	20/20	100%
	Critical	28/31	265/295	90%		
	HCBS	19/19	57/57	100%		
Day Habilitation Small Group	All Q/A	67/82	331/449	74%	20/20	100%
	Critical	18/27	170/270	63%		
	HCBS	17/17	51/51	100%		
Individualized Day Supports	All Q/A	130/138	658/703	94%	30/30	100%
	Critical	47/50	390/420	93%		
	HCBS	25/25	75/75	100%		
In-Home Supports	All Q/A	45/56	254/308	83%	20/20	100%
	Critical	19/22	180/210	86%		
	HCBS					
Supported Living	All Q/A	384/418	1921/2093	92%	60/60	100%
	Critical	114/124	1125/1225	92%		
	HCBS	108/114	356/374	95%		

Supportive Employment Job Placement	All Q/A	47/53	226/260	87%	10/10	100%
	Critical	12/15	120/145	83%		
	HCBS	9/9	27/27	100%		
Supportive Employment Job Training and Support	All Q/A	85/94	371/428	87%	20/20	100%
	Critical	19/24	171/216	79%		
	HCBS	18/18	54/54	100%		
Supportive Employment Long-Term Follow-Along	All Q/A	36/40	207/226	92%	0/0	N/A
	Critical	14/15	145/155	94%		
	HCBS	0/0	0/0	N/A		

*Scores were determined by totaling up the number of points for the “yes” answers and dividing this number by the total number of points for all Q/A indicators that applied. The results have been reported as a percentage of “yes” answers.

Organizational Outcomes

The table below provides the specific results for the Organizational Outcomes.

Organizational Outcomes Results

Indicator Type	Organizational Outcomes		
	Indicators Met	Points Met	Score
All Q/A	38/53	144/205	70%
Critical	9/14	75/110	68%
HCBS	8/8	18/18	100%

Certification Results

The following table shows for each service reviewed the certification dates and next PCR type.

Certification Dates by Service and Type

Waiver Service	Certification Dates	Next PCR Type
Companion Group	06/03/2024 - 06/02/2025	Annual PCR
Companion One-to-One	N/A	Follow-Up PCR

Day Habilitation One-to-One	N/A	Follow-Up PCR
Day Habilitation Small Group	N/A	Follow-Up PCR
In-Home Supports	N/A	Follow-Up PCR
Individualized Day Supports	06/03/2024 - 06/02/2025	Annual PCR
Supported Living	N/A	Follow-Up PCR
Supportive Employment Job Placement	06/03/2024 - 06/02/2025	Annual PCR
Supportive Employment Job Training and Support	N/A	Follow-Up PCR
Supportive Employment Long-Term Follow-Along	06/03/2024 - 06/02/2025	Annual PCR