

# Government of the District of Columbia Department on Disability Services

Annual Provider Certification Review Report

**SEEC-Seeking Equality Empowerment and Community** 

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Review Dates: 4/1/2024 - 4/5/2024	Team Member(s): Jaleesa Myles
Location(s) Observed: 0	Individual(s) Reviewed: 3
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Service(s): Supportive Employment Job Training and Support , Supportive Employment Long-Term

Follow-Along

Review ID: 1823

#### **Overall Results**

The overall results of the Provider Certification Review (PCR) are presented in Table 1. If a service scores 79% or below or if an "Alert" (poses an immediate risk to the person or people supported) was identified during the review, additional action steps will be determined based on the scores per service.

Service	Sample Size	Person- Centered	Satisfaction	HCBS	Organizational Outcome*	Overall Score	Overall Rating	Alert	Follow Up Review
Supportive Employment Job Training and Support	2	81%	100%	100%	79%	80%	Satisfactory	N/A	N/A
Supportive Employment Long- Term Follow-Along	1	81%	100%	N/A	79%	80%	Satisfactory	N/A	N/A

<sup>\*</sup>Please note, the Organizational Outcomes are only scored once and apply to all services reviewed.

#### Person Centered Outcomes

The results of the Person-Centered Outcomes Domains and Satisfaction are presented below.

Person Centered Outcome and Satisfaction Result\*

Service		Pers	son-Centered	Satisfaction		
		Indicators Met	Points Met	Score	Indicators Met	Score
Supportive Employment Job Training and Support	All Q/A	80/96	325/403	81%	20/20	100%
	Critical	16/21	131/176	74%		
	HCBS	17/17	51/51	100%		
Supportive Employment Long- Term Follow-Along	All Q/A	26/32	137/169	81%	10/10	100%
	Critical	9/11	90/110	82%		
	HCBS	0/0	0/0	N/A		

<sup>\*</sup>Scores were determined by totaling up the number of points for the "yes" answers and dividing this number by the total number of points for all Q/A indicators that applied. The results have been reported as a percentage of "yes" answers.

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## Organizational Outcomes

The table below provides the specific results for the Organizational Outcomes.

Organizational Outcomes Results

Indicator Type	Organizational Outcomes				
	<b>Indicators Met</b>	Points Met	Score		
All Q/A	35/44	136/172	79%		
Critical	11/13	80/95	84%		
HCBS	4/4	8/8	100%		

### **Certification Results**

The following table shows for each service reviewed the certification dates and next PCR type.

Certification Dates by Service and Type

Waiver Service	Certification Dates	Next PCR Type
Supportive Employment Job Training and Support	04/01/2024 - 03/31/2025	Annual PCR
Supportive Employment Long-Term Follow-Along	04/01/2024 - 03/31/2025	Annual PCR

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