Identifier	Domain	Wight	QA/QI	Alert [1]	Indicator	Intent
CQ.1	1	10	QA		Do the staff and the organization promote an environment that respects the person and treatsthem in a dignified manner?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to respect and dignity. This includes, but may not be limited to the following DDS policies and procedures: ISP, Human Rights, IMEU, and DSP training.
H.RES.35	1	3	QA		Has the provider created a culture in whichvisitors are accepted and encouraged?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to rights, respect and dignity and service delivery and planning. This includes, but may not be limited to the following DDS policies and procedures: ISP and Human Rights. It also includes all waiver rules.
CQ.2	1	3	QA		Is the person's right to privacy acknowledged and practiced?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to respect and privacy. This includes, but may not be limited to the following DDS policies and procedures: ISP, Human Rights, IMEU, and DSP training.
H.CQ.46	1	3	QA		Does the person have access to use a phone orcomputer privately, with or without support, based on the person's preferences?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to respect and dignity. This includes, but may not be limited to the following DDS policies and procedures: ISP, Human Rights, IMEU, and DSP training. It also includes all waiver rules.
H.RES.37	1	3	QA		Is the person's living space lockable and do theyand appropriate staff have keys?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to rights, respect and dignity and service delivery and planning. This includes, but may not be limited to the following DDS policies and procedures: ISP and Human Rights. It also includes all waiver rules.
H.CQ.47.RES	1	3	QA		Is there flexibility in the schedule, which supportsthe person in choosing when and where they eat their meals?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to respect and dignity. This includes, but may not be limited to the following DDS policies and procedures: ISP, Human Rights, IMEU, and DSP training. It also includes all waiver rules.

[1] If there is a check in the Alert column, the indicator could be scored as an Alert.

Identifier	Domain	Weight	QA/QI	Alert [1]	Indicator	Intent
H.CQ.48.RES	1	3	QA		Unless the person has documented health conditions, which would prohibit snacking, aresnacks available and accessible at any time forthe person?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to respect and dignity. This includes, but may not be limited to the following DDS policies and procedures: ISP, Human Rights, IMEU, and DSP training. It also includes all waiver rules.
H.RES.39	1	3	QA		Does the person's living space reflect their tasteand preferences?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to rights, respect and dignity and service delivery and planning. This includes, but may not be limited to the following DDS policies and procedures: ISP and Human Rights. It also includes all waiver rules.
H.RES.40	1	3	QA		Can the person request an alternate meal if theychoose and does the person know this is an option?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to rights, respect and dignity and service delivery and planning. This includes, but may not be limited to the following DDS policies and procedures: ISP and Human Rights. It also includes all waiver rules.
H.RES.41	1	10	QA	YES	Is the person provided privacy in their personal space?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to respect and dignity. This includes, but may not be limited to the following DDS policies and procedures: ISP, Human Rights, IMEU, and DSP training. It also includes all waiver rules.
CQ.3	1	3	QA		Is the person and/or their representative awareof actions they can take if they feel they have been treated unfairly, have concerns or are displeased with the services being provided?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to rights and choice. This includes, but may not be limited to the following DDS policies and procedures: ISP, Human Rights, IMEU, Internal Resolution and DSP training.
T.CQ.16.RES	1	3	QA		Is the person able to set their own schedule andhave flexibility and support to come and go as they choose?	The intent of this indicator is to ensure the provider is in compliance with all DDS policies and procedures related to ISP's and Human Rights as well as compliance with the General Provisions waiver rule and the individual service waiver rule

[1] If there is a check in the Alert column, the indicator could be scored as an Alert.

Identifier	Domain	Weight	QA/QI	Alert [1]	Indicator	Intent
H.RES.34	1	3	QA		Is there a lease or written residency agreementthat provides the same responsibilities and protections from evictions as all other tenants under relevant landlord/tenant law in the jurisdiction?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to rights and service delivery and planning. This includes, but may not be limited to the following DDS policies and procedures: ISP and Human Rights. It also includes all waiver rules.
H.RES.52	1	3	QA		Does the person have an understanding of their rights regarding housing, as explained in the leaseor residency agreement, including when they could be required to relocate, and do they or their guardian/advocate understand the eviction process?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to rights and service delivery and planning. This includes, but may not be limited to the following DDS policies and procedures: ISP and Human Rights. It also includes all waiver rules.
H.RES.36	1	3	QA		Is there a lease or written residency agreement that provides the same responsibilities and protections from evictions and addresses appealscomparable to relevant landlord/tenant law in the jurisdiction?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to rights and service delivery and planning. This includes, but may not be limited to the following DDS policies and procedures: ISP and Human Rights. It also includes all waiver rules.
CQ.A	1	0			Does the person exhibit behaviors/symptoms that would benefit from the implementation of a BSP?	
CQ.A.1	1	3	QA		If needed, has a BSP been developed or is onecurrently under construction?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to BSP development. This includes, but may not be limited to the following DDS policies and procedures: ISP, Human Rights, IMEU, Behavior Support, DSP training and Waiver Service Rules.
CQ.A.2	1	5	QA		If there is a BSP, does it meet the requirementsset forth in DDS policy?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to BSP development. This includes, but may not be limited to the following DDS policies and procedures: ISP, Human Rights, IMEU, Behavior Support, DSP training and Waiver Service Rules.

[1] If there is a check in the Alert column, the indicator could be scored as an Alert.

Identifier	Domain	Weight	QA/QI	Alert [1]	Indicator	Intent
CQ.A.3	1	5	QA		If there is a BSP, is it monitored for progress orneed for revision?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to BSP monitoring. This includes, but may not be limited to the following DDS policies and procedures: ISP, Human Rights, IMEU, Behavior Support, DSP training and Waiver Service Rules.
CQ.A.5.14	1		QI		If there is a BSP, was the provider able to show progress in this review period towardmeeting the requirements identified in the fade plan?	The intent of this QI indicator is to measure if the provider has initiated practices that go beyond providing basic behavioral supports for the person and shows improvement as outlined in the BSP, or modifications to the BSP to better create an environment for improvement.
CQ.B	1	0			Does the BSP contain restrictive components?	
CQ.B.1	1	3	QA		If there is a BSP, is there evidence the BSP has been reviewed and approved by the agency HRC?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to BSP implementation and human rights. This includes, but may not be limited to the following DDS policies and procedures: ISP, Human Rights, Restrictive Control Review Committee, IMEU, Behavior Support, DSP training and Waiver Service Rules.
CQ.B.2	1	3	QA		If there is a BSP, is there written evidence the BSPbeing implemented has been approved by the person and/or their guardian?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to BSP implementation and human rights. This includes, but may not be limited to the following DDS policies and procedures: ISP, Human Rights, Restrictive Control Review Committee, IMEU, Behavior Support, DSP training and Waiver Service Rules.
CQ.B.4	1	3	QA		Did the provider complete all action steps toensure approval by the DDS RCRC?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to BSP implementation and human rights. This includes, but may not be limited to the following DDS policies and procedures: ISP, Human Rights, Restrictive Control Review Committee, IMEU, Behavior Support, DSP training and Waiver Service Rules.
RH.B	1	0			Does the person have individualized 24 hour 1:1 supervision for medical support?	

[1] If there is a check in the Alert column, the indicator could be scored as an Alert.

Identifier	Domain	Weight	QA/QI	Alert [1]	Indicator	Intent
RH.B.1	1	3	QA		If the person has Individualized 24 hour 1:1 support for medical supports, is there a medicaltreatment plan signed by the physician?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to individuals receiving 24 hour support for medical needs. This includes, but may not be limited to the following DDS policies and procedures: Waiver service rules and the Health and Wellness Standards.
CQ.34.14	2	10	QA	YES	Do the staff promote and implement practicesthat ensures the safety of the person?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to ensuring people are safe. Safety could include ensuring people are educated about abuse and neglect, the proper staff ratio is maintained, the home has the required emergency supplies needed for the person, there are no environmental issues putting the person at risk, the staff's background does not put the person at risk, that staff can communicate with the person. This includes, but may not be limited to the waiver general provisions and the waiver service rules.
CQ.5.12	2	3	QA		Does the person know what to do and where togo in the event of an emergency and is it consistent with the written individualized emergency plan and in accordance with currentDDS standards?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to individuals being safe during times of emergencies. This includes, but may not be limited to the following DDS policies and procedures: Waiver service rules and the Fire and Natural disaster Policy and Procedures.
CQ.26	2	10	QA	YES	Is there written evidence that each direct supportstaff that works with the person has received person specific training on all current documents,information and required supports relevant to the service being provided?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to staff training. This includes, but may not be limited to the following DDS policies and procedures: Waiver service rules, Health and Wellness Standards and the DSP Training Policy and Procedures.
CQ.40.16	2	QA	3		Do the people conducting Phase II training havefirst hand knowledge of the person and the subject matter?	The intent of the indicator is to ensure compliance with all DDS policies, procedures, guidelines and waiver rules related to staff training. This includes, but is not limited to the DDS Training policy and procedures and the General Provisions Waiver rule

[1] If there is a check in the Alert column, the indicator could be scored as an Alert.

Identifier	Domain	Weight	QA/QI	Alert [1]	Indicator	Intent
CQ.27	2	5	QA		Are the Direct Support staff and their supervisorsable to demonstrate competency in person specific training through conversation and actions?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to staff competency. This includes, but may not be limited to the following DDS policies and procedures: Waiver service rules, Health and Wellness Standards, BSP policy and Procedures, Fire and Natural Disaster Policy and procedure, IMEU Policy and Procedures, and the DSP Training Policy and Procedures.
CQ.D	2	0			Does the person have an identified need to use adaptive equipment or durable medical supplies?	
CQ.D.1	2	10	QA		Is the adaptive equipment or durable medicalsupplies in good repair?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to adaptive equipment. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards and Utilization of Local Dollars for Adaptive Equipment Policy and procedure.
CQ.D.2	2	10	QA		Do staff know how to support the person in usingthe adaptive equipment or durable medical supplies?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to adaptive equipment. This includes, but may not be limited to the following DDS policies and procedures: Waiver service rules, Health and Wellness Standards, Fire and Natural Disaster Policy and procedure, Utilization of Local Dollars for Adaptive Equipment Policy and procedure, and the DSP Training Policy and Procedures.
CQ.D.3	2	10	QA		Does the person use the adaptive equipment or durable medical supplies to meet the prescribedneed?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to adaptive equipment. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards, Fire and Natural Disaster Policy and procedure, Utilization of Local Dollars for Adaptive Equipment Policy and procedure, and the DSP Training Policy and Procedures.

[1] If there is a check in the Alert column, the indicator could be scored as an Alert.

Identifier	Domain	Weight	QA/QI	Alert [1]	Indicator	Intent
H.CQ.R	2	0	QA		Does the person have access needs and/or functional needs which may require supports and/or modifications to the environment?	
H.CQ.R.1	2	3	QA		If the person has access needs and/or functionalneeds which may require supports and/or modifications to the environment, have they been provided, resulting in free access to common areas?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures, guidelines and waiver rules related to accessibility of home and program areas. This includes, but is not limited to: Waiver General Provisions.
CQ.EE.14	2	0			Has the person been the recipient of a Serious Reportable or Reportable incident within the pastyear with this provider?	
CQ.EE.1.14	2	10	QA	YES	If the person been the recipient of a SRI or RI within the past year with this provider were stepstaken to protect the person while the investigation was taking place?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to protecting people who have been the recipient of an SRI or RI. This includes, but may not be limited to the following DDS policies and procedures: IMEU Policy and procedures.
CQ.EE.2	2	10	QA	YES	If the investigation of the SRI was substantiated,were remedies put in place to avoid reoccurrence?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to protecting people who have been the recipient of an SRI or RI. This includes, but may not be limited to the following DDS policies and procedures: IMEU Policy and procedures.
CQ.EE.3.14	2	10	QA	YES	Was the incident reported within the requiredtimeframe?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to protecting people who have been the recipient of an SRI or RI. This includes, but may not be limited to the following DDS policies and procedures: IMEU Policy and procedures.
CQ.EE.4.14	2	5	QA		Was an incident investigation completedaccording to DDS guidelines?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to protecting people who have been the recipient of an SRI or RI. This includes, but may not be limited to the following DDS policies and procedures: IMEU Policy and procedures.

[1] If there is a check in the Alert column, the indicator could be scored as an Alert.

Identifier	Domain	Weight	QA/QI	Alert [1]	Indicator	Intent
CQ.EE.5.14	2	10	QA		If there were remedies and/or recommendationsassociated with the incident, were they implemented in a timely manner?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to protecting people who have been the recipient of an SRI or RI. This includes, but may not be limited to the following DDS policies and procedures: IMEU Policy and procedures.
H.CQ.40.RES	2	3	QA		Is the person able to access their money whenthey want to, and without advanced notice?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures, guidelines and waiver rules associated with people's rights. This includes, but is not limited to the following DDS policies, procedures and waiver rules: ISP, Human Rights, General provisions rule and all individual service rules.
1. RH	2	10	QA	YES	Is there a current record of expenditures of fundsfor the person that meets current DDS policy?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to protecting people's finances. This includes, but may not be limited to the following DDS policies and procedures: ISP Policy and Procedure, Personal Funds Policy and Procedures, and IMEU Policy and procedures.
2. RH	2	3	QA		Is there evidence that staff review the person'sfinancial affairs with them in accordance with DDS policy?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to protecting people's finances. This includes, but may not be limited to the following DDS policies and procedures: ISP Policy and Procedure, Personal Funds Policy and Procedures, and IMEU Policy and procedures.
CQ.K	3	0			Is the person currently receiving ResidentialHabilitation, Supported Living or Host Home services? If yes, answer CQ.K.1 and CQ.K.2	
CQ.K.1	3	3	QA		If the person has health concerns, does theHCMP address those concerns?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to people's health. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards.

[1] If there is a check in the Alert column, the indicator could be scored as an Alert.

Identifier	Domain	Weight	QA/QI	Alert [1]	Indicator	Intent
CQ.K.2	3	3	QA		Is a current health passport that meets the requirements of the Health & Wellness Standardsin the person's file?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to people's health. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards.
CQ.K.3	3	3	QA		Is the HCMP available and does it meet current DDS standards, including timely updates based ona person's changing health status?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the development of a HCMP. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards.
CQ.K.4	3	15	QA	YES	Are protocols listed on the HCMP being implemented by all staff?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the implementation of a HCMP. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards.
CQ.K.5	3	3	QA		Are protocols listed on the HCMP being monitored by nursing staff and adjustments/changes being made based onfindings?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the monitoring and updating of a HCMP. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards.
CQ.7	3	3	QA		If the person takes medication that has side effects which could potentially affect their activeparticipation in services, are staff aware of the side effects?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the monitoring and updating of a HCMP. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards.

[1] If there is a check in the Alert column, the indicator could be scored as an Alert.

Identifier	Domain	Weight	QA/QI	Alert [1]	Indicator	Intent
CQ.8	3	15	QA	YES	If the person has health concerns that may impact the service, are staff aware of those concerns and able to explain the process for reporting?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to people's health. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards, DSP Training Policy and the IMEU Policy and Procedure.
CQ.9	3	15	QA	YES	If the person has restricted mobility needs through the use of a wheelchair or other medicalequipment, is there a clear and consistent plan for its use regarding positioning, and physical transfers, when equipment should be worn, etc.?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to people's health that have limited mobility. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards.
CQ.F	3	0			Is the person prescribed psychotropic medications?	
CQ.F.1	3	3	QA		Is there an easy to understand information sheetfor all psychotropic medications available to all staff that describes the potential side effects andpotential adverse drug interactions that may occur from use of the medication?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the use of psychotropic medications. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards.
RH.F.2	3	1	QA		Has the person and their guardian (if applicable) been provided the information regarding the benefits of the prescribed psychotropic medication and the possible side effects in orderto make an informed decision about the use of the medication and is there documented evidence of consent?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the use of psychotropic medications. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards, Human Rights Policy and procedure, Restrictive Control Review Procedures, BSP Policy and Procedures.

[1] If there is a check in the Alert column, the indicator could be scored as an Alert.

Identifier	Domain	Weight	QA/QI	Alert [1]	Indicator	Intent
RH.F.4	3	3	QA		Is the person monitored by a psychiatrist per DDSpolicy?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the use of psychotropic medications. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards, Human Rights Policy and procedure, Restrictive Control Review Procedures, BSP Policy and Procedures.
RH.F.5	3	3	QA		Is the person monitored per DDS policy for sideeffects of the psychotropic medication?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the use of psychotropic medications. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards, and Human Rights Policy and procedure.
CQ.G	3	0			Does the person have special dietary needs?	
CQ.G.1	3	3	QA		If the person has special dietary needs, are staffable to articulate them?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the dietary needs of a person. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards, and the DSP training Policy and Procedures.
CQ.G.2	3	3	QA		Is all documentation related to the diet consistent and presents a clear understanding ofthe person's dietary needs?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the dietary needs of a person. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards, and the DSP training Policy and Procedures.
RH.G.3	3	1	QA		Is the modified diet prescribed in the ISP?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the dietary needs of a person. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards, and the Residential Habilitation Waiver rule.

[1] If there is a check in the Alert column, the indicator could be scored as an Alert.

Identifier	Domain	Weight	QA/QI	Alert [1]	Indicator	Intent
RH.G.4	3	3	QA		Is the modified diet reviewed at least quarterlyby the dietician?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the dietary needs of a person. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards, and the Residential Habilitation Waiver rule.
CQ.J	3	0			Does the person take medications during thetime services are being provided by this provider?	
CQ.J.1	3	3	QA		if the person self-administers medication, is thereevidence that an assessment has been completed?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the administration of medication. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards, and the DSP training Policy and Procedures.
CQ.J.7	3	1	QA		If the person self-administers medication, is a basic record kept to document when medicationis taken?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the self-administration of medication. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards, and the DSP training Policy and Procedures.
CQ.J.2	3	10	QA	YES	Are the medications safely administered to or bythe person?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the administration of medication. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards, and the DSP training Policy and Procedures.

[1] If there is a check in the Alert column, the indicator could be scored as an Alert.

Identifier	Domain	Weight	QA/QI	Alert [1]	Indicator	Intent
CQ.J.3	3	15	QA	YES	If medication is administered to the person, is it done by a person trained in medication administration?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the administration of medication. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards, and the DSP training Policy and Procedures.
CQ.J.4	3	3	QA		Does the MAR and supporting documents includeall items currently required by the DDs Health and Wellness Standards for all regularly prescribed medications and PRN medications?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the documentation associated with medication administration. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards, and the DSP training Policy and Procedures.
RH.J.5	3	3	QA		Is there evidence that medication orders arereviewed at least annually by an MD?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the documentation associated with medication administration. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards, and the DSP training Policy and Procedures.
RH.J.6	3	3	QA		Is there evidence that a registered nurse reviewsthe MAR and physician orders on a monthly basis?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the monitoring associated with medication administration. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards, and the DSP training Policy and Procedures.

[1] If there is a check in the Alert column, the indicator could be scored as an Alert.

Identifier	Domain	Weight	QA/QI	Alert [1]	Indicator	Intent
3. RH	3	3	QA		Does the person have completed health and wellness forms that assess needs and identify medical evaluations needed and completed within the required timeframes as specified bycurrent DDS standards?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the management of health care needs. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards, the ISP Policy and procedures, the Waiver Service rules.
CQ.M	3	0			Is the person currently being treated for seizures?	
CQ.M.1	3	3	QA		If the person is currently being treated for seizures, is a written seizure record maintained that meets the requirements outlined in the DDSHealth and Wellness Standards?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the tracking of seizures. This includes, but may not be limited to the following DDS policies and procedures: Health and Wellness Standards Policy and the Health and Wellness Standards, the ISP Policy and procedures, DSP Training Policy and Procedure, and the Waiver Service rules.
H.RES.32	4	3	QA		Did the person select their home and/or do theyknow that they have the right to move?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to respect and dignity and service delivery and planning. This includes, but may not be limited to the following DDS policies and procedures: ISP and Human Rights. It also includes all waiver rules.
H.RES.33	4	1	QA		If the person has a roommate, were they offeredthe choice of a private room, if they have the ability to pay?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to respect and dignity and service delivery and planning. This includes, but may not be limited to the following DDS policies and procedures: ISP and Human Rights. It also includes all waiver rules.

[1] If there is a check in the Alert column, the indicator could be scored as an Alert.

Identifier	Domain	Weight	QA/QI	Alert [1]	Indicator	Intent
H.RES.38	4	3	QA		Did the person choose their roommate and if dissatisfied, know how to request a roommatechange?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to rights, respect and dignity and service delivery and planning. This includes, but may not be limited to the following DDS policies and procedures: ISP and Human Rights. It also includes all waiver rules.
CQ.13	4	3	QA		Does the provider create an environment in which self-advocacy and choice is encouraged,supported and taught?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the Quality Outcomes outlined in the Individual Support Plan policy and procedure for Choice and Decision Making. This includes, but may not be limited to the following DDS policies and procedures: the ISP Policy and procedures, the Waiver Service rules, Human Rights Definitions and the Internal Problem Resolution Policy and Procedure.
CQ.14	4	10	QA		Do the goals/objectives the person is working onmatch their priorities regarding their hopes, dreams and values?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the Quality Outcomes outlined in the Individual Support Plan policy and procedure for Choice and Decision Making. This includes, but may not be limited to the following DDS policies and procedures: the ISP Policy and procedures, and the Waiver Service rules.
H.CQ.41	4	3	QA		Does the person have access to things that interest them and can the person use them orparticipate when they would like to do so?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures, published guidelines and waiver rules related to service delivery. This includes, but may not be limited to the following DDS policies, procedures and waiver rules: ISP, Human Rights, General Provisions and individual service rules.
H.CQ.50.RES	5	3	QA		Does the person engage in meaningful, non-workactivities in the community?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures, guidelines and waiver rules related to access and participation in the greater community. This includes, but is not limited to: Waiver General Provisions and individual service rules.

[1] If there is a check in the Alert column, the indicator could be scored as an Alert.

Identifier	Domain	Weight	QA/QI	Alert [1]	Indicator	Intent
H.CQ.51	5	3	QA		Is the person using community resources such as parks, recreational centers and community healthclinics?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures, guidelines and waiver rules related to access and participation in the greater community. This includes, but is not limited to: Waiver General Provisions and individual service rules.
H.CQ.44	5	3	QA		Are there strategies in place to assist the personin developing transportation skills?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures, guidelines and waiver rules related to access and participation in the greater community. This includes, but is not limited to: Waiver General Provisions and individual service rules.
H.CQ.43	5	3	QA		If the person has a desire to work, are they supported to pursue work in the community?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures, guidelines and waiver rules related to access and participation in the greater community. This includes, but is not limited to: Waiver General Provisions and individual service rules.
20. RH	5	3	QA		Are community integration goals that meet theneeds and desire of the person clearly defined?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the Quality Outcomes outlined in the Individual Support Plan policy and procedure for Choice and Decision Making. This includes, but may not be limited to the following DDS policies and procedures: the ISP Policy and procedures and the Waiver Service rules.
9. RH	5		QI		Does the provider create an environment thatsupports the person to enhance their social network by participation in groups, clubs, organizations, etc.?	The intent of this QI indicator is to measure if the provider has initiated practices that go beyond providing basic human care for the person and incorporates community best practice principles and standards associated with a person developing personal relationships and creating social capital.

[1] If there is a check in the Alert column, the indicator could be scored as an Alert.

Identifier	Domain	Weigh t	QA/QI	Alert [1]	Indicator	Intent
H.RES.30	5	3	QA		Is the person able to see family and friends and spend time doing activities of their choice in thecommunity?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to respect and dignity and service delivery and planning. This includes, but may not be limited to the following DDS policies and procedures: ISP, Human Rights, IMEU, and DSP training. It also includes all waiver rules.
12. RH	6		QI		Are staff aware of the person's desire andrequirements for friendships?	The intent of this QI indicator is to measure if the provider has initiated practices that go beyond providing basic human care for the person and incorporates community best practice principles and standards associated with a person developing personal relationships and creating social capital.
13. RH	6		QI		Are social opportunities provided for the personto meet others and develop friendships?	The intent of this QI indicator is to measure if the provider has initiated practices that go beyond providing basic human care for the person and incorporates community best practice principles and standards associated with a person developing personal relationships and creating social capital.
15. RH	6		QI		Does the person have opportunities to interactwith others outside of their service delivery system?	The intent of this QI indicator is to measure if the provider has initiated practices that go beyond providing basic human care for the person and incorporates community best practice principles and standards associated with a person developing personal relationships and creating social capital.
CQ.31.14	7	3	QA		Is there a general information sheet in the recordthat meets the requirements outlined in the waiver rules?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to documentation standards. This includes, but may not be limited to the waiver general provisions and the waiver service rules.
CQ.17	7	3	QA		If invited by the person, did the service providerparticipate as a member of the interdisciplinary team at the annual ISP meeting?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the creation and implementation of the ISP and IPP. This includes, but may not be limited to the following DDS policies and procedures: the ISP Policy and procedures, the BSP Policy and procedures, and the Waiver Service rules.

[1] If there is a check in the Alert column, the indicator could be scored as an Alert.

Identifier	Domain	Weight	QA/QI	Alert [1]	Indicator	Intent
CQ.N	7	0			Was an assessment due to be completed during the review period?	
CQ.N.1.14	7	3	QA		Was the assessment completed during therequired timeframe?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the completion of assessments. This includes, but may not be limited to the waiver general provisions and the Waiver Service rules.
CQ.N.2.14	7	3	QA		Did the assessment contain the correctelements?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the completion of assessments. This includes, but may not be limited to the waiver general provisions and the Waiver Service rules.
CQ.18	7	3	QA		Is a copy of the current ISP and Plan of care maintained by the service provider?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the creation and implementation of the ISP and IPP. This includes, but may not be limited to the following DDS policies and procedures: the ISP Policy and procedures, and the Waiver Services rules.
CQ.19	7	15	QA	YES	Are services being provided in accordance with the waiver prior authorization agreement and inaccordance with the ISP?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the implementation of the ISP and IPP. This includes, but may not be limited to the following DDS policies and procedures: the ISP Policy and procedures, and the Waiver Service rules.
CQ.36.16	7	3	QA		Are there SMARTer goals that are based onfunctional assessments and PCT tools?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the implementation of the ISP and IPP. This includes, but may not be limited to the following DDS policies and procedures: the ISP Policy and procedures, and the Waiver Service rules.
CQ.32.14	7	3	QA		Are there written teaching strategies that directthe staff on how to execute the goals?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to documentation standards. This includes, but may not be limited to the waiver general provisions and the waiver service rules.

[1] If there is a check in the Alert column, the indicator could be scored as an Alert.

Identifier	Domain	Weight	QA/QI	Alert [1]	Indicator	Intent
CQ.30	7	10	QA		Is progress being documented on the goals/objectives that are outlined in the ISP, as well as any goals/objectives being implementedby the provider?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the implementation of the ISP and IPP. This includes, but may not be limited to the following DDS policies and procedures: the ISP Policy and procedures, and the Waiver Service rules.
CQ.35.14	7	3	QA		If ongoing skill development is not reflected on agoal, is there evidence of communication between the team regarding possible modifications?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the implementation of the ISP and IPP. This includes, but may not be limited to the following DDS policies and procedures: the ISP Policy and procedures, and the Waiver Service rules.
CQ.20	7	3	QA		Were quarterly reports written and distributedper DDS policy?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the implementation and monitoring of the ISP and IPP. This includes, but may not be limited to the following DDS policies and procedures: the ISP Policy and procedures, and the Waiver Service rules.
CQ.21	7	10	QA		Did the quarterly report contain the required information as identified in current guidelines?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the implementation and monitoring of the ISP and IPP. This includes, but may not be limited to the following DDS policies and procedures: the ISP Policy and procedures, and the Waiver Service rules.
CQ.22	7	5	QA		Are staff able to describe the purpose and implementation strategies of each objective?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the implementation of the ISP and IPP. This includes, but may not be limited to the following DDS policies and procedures: the ISP Policy and procedures, the DSP Training Policy and Procedure, and the Waiver Service rules.

[1] If there is a check in the Alert column, the indicator could be scored as an Alert.

Identifier	Domain	Weight	QA/QI	Alert [1]	Indicator	Intent
CQ.H	7	0			Were there any changes in the circumstances (eligibility, changes in health, ability to make informed decisions, whether goals are consistentwith desires, preferences, support community integration), with the person in the past year?	
CQ.H.1	7	10	QA		If there was a significant event in the person's life, was the interdisciplinary team responsive tothe changing needs of the person?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the coordination of services for each person. This includes, but may not be limited to the following DDS policies and procedures: the ISP Policy and procedures, the IMEU Policy and procedures, and the Waiver Service rules.
CQ.H.2	7	3	QA		If there was a significant event in the person's life, did the provider take action to promote thereview and revision of the ISP as appropriate?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the coordination of services for each person. This includes, but may not be limited to the following DDS policies and procedures: the ISP Policy and procedures, the IMEU Policy and procedures, and the Waiver Service rules.
CQ.33.14	7	3	QA		Are progress notes written in accordance withDDS policy?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the implementation of the ISP and IPP. This includes, but may not be limited to the following DDS policies and procedures: the ISP Policy and procedures, the DSP Training Policy and Procedure, and the Waiver Service rules.
18. RH	7	3	QA		Does the provider coordinate the delivery ofprofessional services for the person?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the coordination and implementation of the ISP and IPP. This includes, but may not be limited to the following DDS policies and procedures: the ISP Policy and procedures, and the Waiver Service rules.
RH.D.1.14	2	5	QA		If the person has a Service Authorization for Residential Habilitation Services, is the vehicle equipped to handle the individual needs of the person?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the transportation of people in residential habilitation services. This includes but may not be limited to the waiver general provisions and the Residential Habilitation rule.
RH.D.2.14	2	5	QA		If the person has a Service Authorization for Residential Habilitation, is the vehicle well maintained?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the transportation of people in residential habilitation services. This includes but may not be limited to the waiver general provisions and the Residential Habilitation rule.

[1] If there is a check in the Alert column, the indicator could be scored as an Alert.

RH.D.3.14					If the person has a Service Authorization for Residential Habilitation, are there sufficient seatbelts in the vehicle?	The intent of this indicator is to ensure provider compliance with all DDS Policies, procedures and published guidelines related to the transportation of people in residential habilitation services. This includes but may not be limited to the waiver general provisions and the Residential Habilitation rule.

(Updates to tools include the following identifiers: RH.D.1.14, RH.D.2.14 and RH.D.3.14.)

[1] If there is a check in the Alert column, the indicator could be scored as an Alert.