



District of Columbia PCR

Government of the District of Columbia
Department on Disability Services

Annual Provider Certification Review Report

ResCare WVA

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Review Dates: 10/14/2024 - 10/17/2024	Team Member(s): Michael Marshall
Location(s) Observed: 3	Individual(s) Reviewed: 6
Service(s): Companion Group, Companion One-to-One, Supported Living	

Overall Results

The overall results of the Provider Certification Review (PCR) are presented in Table 1. If a service scores 79% or below or if an “Alert” (poses an immediate risk to the person or people supported) was identified during the review, additional action steps will be determined based on the scores per service.

Service	Sample Size		Person-Centered	Satisfaction	HCBS	Organizational Outcome*	Overall Score	Overall Rating	Alert	Follow Up Review
	IDD	IFS								
Companion Group	2	0	91%	100%	100%	90%	90%	Excellent	N/A	N/A
Companion One-to-One	2	0	94%	100%	N/A	90%	93%	Excellent	N/A	N/A
Supported Living	2	0	92%	100%	100%	90%	92%	Excellent	N/A	N/A

*Please note, the Organizational Outcomes are only scored once and apply to all services reviewed.

Person Centered Outcomes

The results of the Person-Centered Outcomes Domains and Satisfaction are presented below.

Person Centered Outcome and Satisfaction Result*

Service		Person-Centered			Satisfaction	
		Indicators Met	Points Met	Score	Indicators Met	Score
Companion Group	All Q/A	89/98	504/556	91%	34/34	100%
	Critical	29/32	300/330	91%		
	HCBS	24/24	72/72	100%		
Companion One-to-One	All Q/A	73/81	523/558	94%	34/34	100%
	Critical	35/36	385/395	98%		
	HCBS	126/137	713/776			
Supported Living	All Q/A	126/137	713/776	92%	34/34	100%
	Critical	37/40	410/445	92%		
	HCBS	35/35	119/119	100%		

*Scores were determined by totaling up the number of points for the “yes” answers and dividing this number by the total number of points for all Q/A indicators that applied. The results have been reported as a percentage of “yes” answers.

Organizational Outcomes

The table below provides the specific results for the Organizational Outcomes.

Organizational Outcomes Results

Indicator Type	Organizational Outcomes		
	Indicators Met	Points Met	Score
All Q/A	34/40	156/174	90%
Critical	13/14	105/110	95%
HCBS	3/3	7/7	100%

Certification Results

The following table shows for each service reviewed the certification dates and next PCR type.

Certification Dates by Service and Type

Waiver Service	Certification Dates	Next PCR Type
Companion Group	10/14/2024 - 10/13/2026	Annual HCBS PCR
Companion One-to-One	10/14/2024 - 10/13/2026	Annual PCR
Supported Living	10/14/2024 - 10/13/2026	Annual HCBS PCR