

The background of the entire page is a complex marbled paper pattern. It features swirling, organic shapes in various shades of deep purple, blue, and magenta, set against a dark, almost black, background. The marbling has a fluid, liquid-like quality. In the center of the page, there is a large, dark, semi-transparent circle that serves as a backdrop for the main title text.

# REMOTE SUPPORTS IN ACTION: ADVANCING INDEPENDENCE, SAFETY, AND CHOICE

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UNDERSTANDING KEY  
TECHNOLOGIES ENABLING  
EFFECTIVE REMOTE  
ASSISTANCE

# Agenda

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Foundation



Human Story and Technology



How the technology works



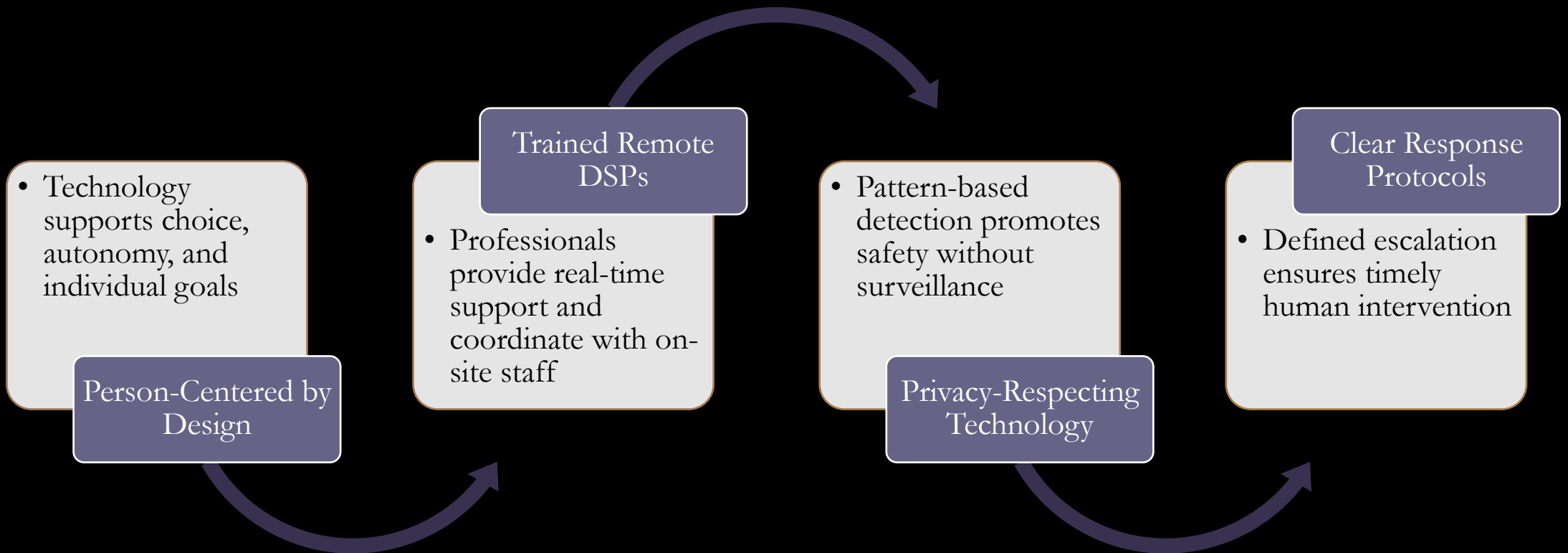
The Remote DSP POV



Impact and Importance

# Foundations of Remote Supports

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# Human Story and Technology

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A REAL  
PERSON. A  
REAL HOME.  
REAL CHOICE.



From  
Detection to  
Support: How  
the Technology  
Truly Works



Privacy-Focused Detection



Selective Alert System



Supporting Independence



Building Trust and Comfort



# Role of Remote DSPs

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# Remote Supports from the DSP Side



Active Monitoring & Alerts

Coordination with on-site staff

Documentation and Escalation

Critical Communication  
Role

# Why Remote Supports Matters Now

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01

More  
Independence,  
Same Safety  
and Care

02

Stabilizes the  
Workforce

03

Enhanced  
Oversight &  
Consistency

04

Aligns With  
HCBS & Tech  
First principles

Thank  
You

Thank you for your partnership and commitment to delivering high-quality, person-centered services.

Questions?

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