



District of Columbia PCR

Government of the District of Columbia  
 Department on Disability Services

Follow-up Provider Certification Review Report

RCM of Washington

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Review Dates: 10/2/2023 - 10/6/2023	Team Member(s): Jaleesa Myles
Location(s) Observed: 0	Individual(s) Reviewed: 6
Service(s): Companion Group, In-Home Supports , Residential Habilitation	

Overall Results

The overall results of the Provider Certification Review (PCR) are presented in Table 1. If a service scores 79% or below or if an “Alert” (poses an immediate risk to the person or people supported) was identified during the review, additional action steps will be determined based on the scores per service.

Service	Sample Size	Person-Centered	Satisfaction	HCBS	Organizational Outcome*	Overall Score	Overall Rating	Alert	Follow Up Review
Companion Group	2	100%	100%	100%	100%	100%	Excellent	N/A	N/A
In-Home Supports	2	100%	100%	N/A	100%	100%	Excellent	N/A	N/A
Residential Habilitation	2	100%	100%	100%	100%	100%	Excellent	N/A	N/A

\*Please note, the Organizational Outcomes are only scored once and apply to all services reviewed.

## Person Centered Outcomes

The results of the Person-Centered Outcomes Domains and Satisfaction are presented below.

### Person Centered Outcome and Satisfaction Result\*

Service		Previous Results			Current Results		
		Indicators Met	Points Met	Score	Indicators Met	Points Met	Score
Companion Group	All Q/A	84/87	490/525	93%	87/87	525/525	100%
	Critical	34/37	340/375	91%	37/37	375/375	100%
	HCBS	8/8	24/24	100%	8/8	24/24	100%
In-Home Supports	All Q/A	55/67	318/406	78%	66/66	403/403	100%
	Critical	25/32	230/305	75%	32/32	305/305	100%
	HCBS						
Residential Habilitation	All Q/A	148/156	748/791	95%	156/156	791/791	100%
	Critical	46/48	450/475	95%	48/48	475/475	100%
	HCBS	33/39	111/129	86%	39/39	129/129	100%

\*Scores were determined by totaling up the number of points for the "yes" answers and dividing this number by the total number of points for all Q/A indicators that applied. The results have been reported as a percentage of "yes" answers.

## Organizational Outcomes

The table below provides the specific results for the Organizational Outcomes.

### Organizational Outcomes Results

Indicator Type	Organizational Outcomes		
	Indicators Met	Points Met	Score
All Q/A	60/60	229/229	100%
Critical	15/15	120/120	100%
HCBS	8/8	18/18	100%

## Certification Results

The following table shows for each service reviewed the certification dates and next PCR type.

### Certification Dates by Service and Type

Waiver Service	Certification Dates	Next PCR Type
Companion Group	10/02/2023 - 10/01/2024	Annual PCR
In-Home Supports	10/02/2023 - 10/01/2024	Annual PCR
Residential Habilitation	10/02/2023 - 10/01/2024	Annual PCR