



# **Quality Improvement Committee(QIC**

**Health & Wellness**

**Health Care Review Monitoring Tool**

**Data for Q1**

**April 2, 2019**

# Objectives

- To understand how issues are categorized
- To learn about the top focus areas for issue resolution
- To discuss some ideas to address these top focus areas

# Health & Wellness

## Health Care Review Tool

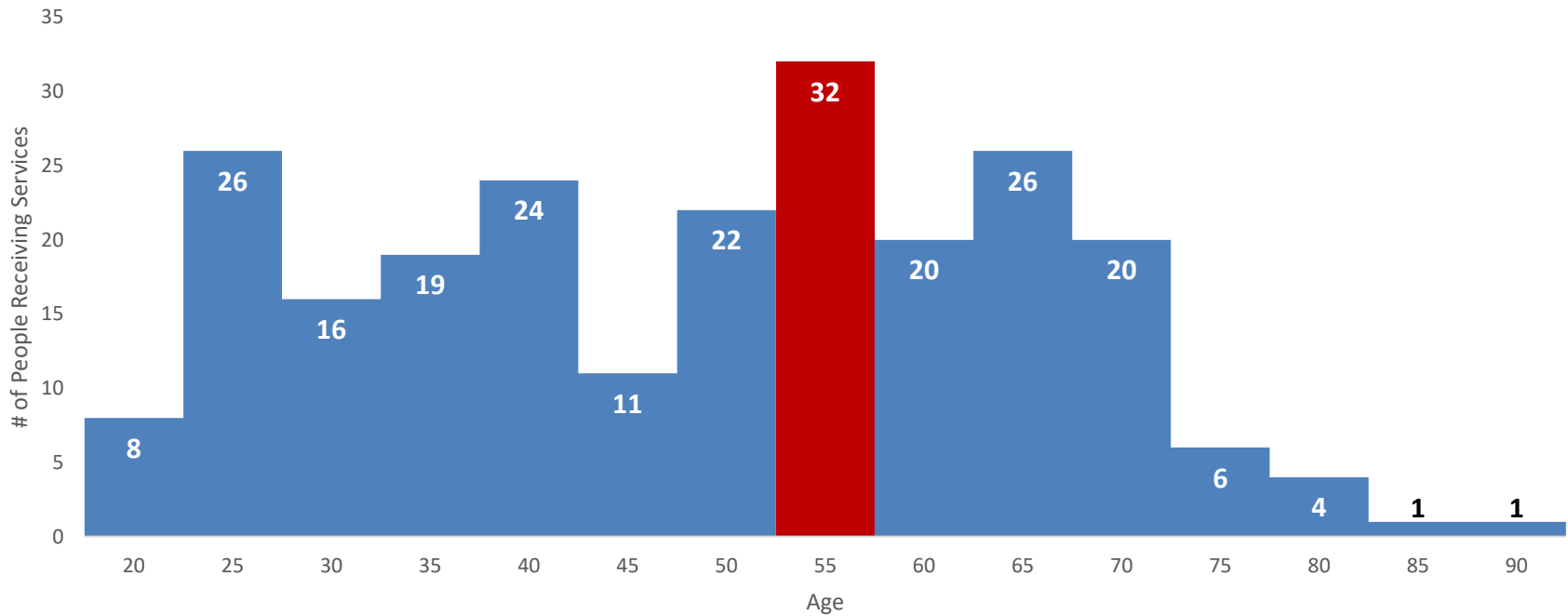


- **The first quarter is October 1, 2018 – December 31, 2018**
- **A minimum of 86% of an RN's caseload is reviewed per year.**
  - **This averages to about 120 persons per nurse per year. For a total of 1080 persons per year.**
- **DDS RNs provide technical assistance to the provider nurses and staff to help remediate issues.**
- **The timely closure of issues is a goal for Health & Wellness.**

# Top 10 Areas Generating Issues

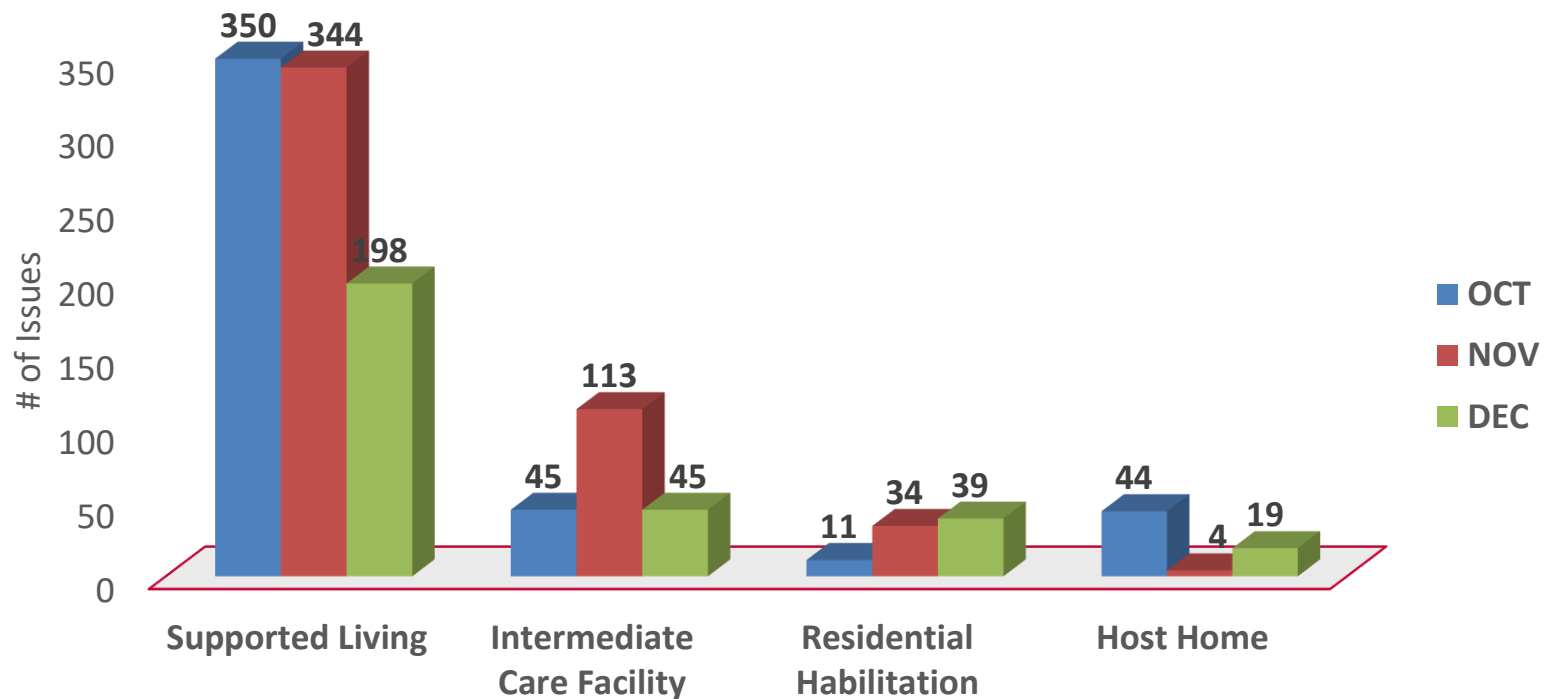
Issue	Number	% of Total
Missing Record/Data/Documents	71	5.2%
Were the medical specialist's recommendations addressed/implemented within the time frame recommended?	70	5.1%
Does the immunization record show that the person has received all recommended vaccinations?	64	4.7%
Were the PCP's recommendations addressed/implemented within the time frame recommended by the PCP?	59	4.3%
Has the HP been updated to reflect any changes within the timeframes according to the Health and Wellness Standards?	57	4.1%
Health Passport (HP) and/or Health Care Management Plan (HCMP)	47	3.4%
If recommended by the IDT and ordered by a physician at any point in the person's plan year, was there a current occupational therapy/Speech Language/Physical Therapy assessment?	45	3.3%
Is there evidence that age and gender appropriate preventative health care is provided in a consistent and current manner?	40	2.9%
Is the HCMP being updated according to the standards or as new changes in the person's health care status occurs in accordance to the timeframes identified in the Health & Wellness Standards?	37	2.7%
Is the Medication Administration Record (MAR) documented appropriately?	36	2.6%
<b>Total</b>	<b>526</b>	<b>38.3%</b>

# Age Distribution



Represents the number of unique individuals reviewed  
(Unduplicated)

# Issues by Facility Type



# H&W Timely Closure Rate

Month	Total # of Issues	Closed On Time	Closed Late	On-Time %	FY17 Target
Oct	286	281	5	98%	86%
Nov	451	402	49	89%	86%
Dec	409	352	57	86%	86%



FY19 Q1 Target met in Oct, Nov, and Dec

Measure shows a decline in performance over the quarter

