



GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

Quality Improvement Committee (QIC) Meeting Minutes

Tuesday, August 7, 2018

In Attendance

Mark Agosto, Program Manager, NWD, DDS
Nanya Chiejine, Asst. Director, GUCCHD
Marc Clarke, Mortality Review Coordinator, QAPMA, DDS
Chioma Nwachukwu, Supervisor, Health & Wellness, DDS
Emily Price, Program Development Specialist, NWD, DDS

Corey Neils, Program Specialist, QAPMA, DDS

Handouts during meeting

IRC Subcommittee Incident Data Findings FY 16 – FY 18 presentation (On screen)

Review of July 3, 2018, Minutes

❖ No substantive changes made to the minutes.

IRC Subcommittee Incident Data Findings

The IRC CORE Subcommittee presented a three-year (FY2016 Q1 – FY 18 Q3) look back at incident data, specifically, Serious Reportable Incidents. Specific incident types clustered as Protection From Harm incidents which include allegations of abuse, neglect, and exploitation, serious physical injuries and unplanned or emergency inpatient admissions were reviewed. The committee noted that SRI incidents have been relatively consistent over the past three years with a minimum of 275 incidents and a maximum of 312 (FY2018 Q3). The Protection from Harm incidents (Abuse, Neglect, Exploitation, Serious Physical Injuries and Unplanned or Emergency Inpatient Hospitalizations) shows that over the period, Unplanned or Emergency Inpatient Hospitalizations continue to be the highest rate of occurrence (1250) with an average of 113 incidents per quarter, of which only 28 incidents were substantiated for neglect (2%). Allegations of Neglect was the next highest with 763 incidents over the period (average of 69 per quarter) with 457 substantiated (60%).

The review also included the types of hospitalizations which include: to rule out an injury, medical, injury, illness, behavioral, and psychiatric. The committee noted that some of the types are redundant and should be combined. The review showed that most hospitalizations are due to medical reasons (3667, with an average of 333 per quarter) (although the specifics may vary). Further study will be required to determine if there is a correlation with other population characteristics. The committee seeks to understand better the incident reporting policy and procedures to determine factors that may impact incident reporting and improving care for DDS participants. These items will be shared at the next meeting.





Exploring Evaluation of PCT Data (SOPPI)

Mark Agosto, Program Manager, and Emily Price, Program Development Specialist with the No Wrong Door Initiative joined the committee to discuss the program's endeavor to develop a framework to evaluate the effectiveness of Person Centered Thinking/Planning (PCP) strategies and techniques with the University of Delaware. With PCP strategies and interventions being innately qualitative, the endeavor seeks to design an analytic methodology that will provide quantitative properties that can be utilized to support further initiatives. Some quantitative data already exists in the form of intake and outreach, informational surveys, case reviews, and PCT training data. The proposal is in the initial stages but seeks to create a potentially national model.

Announcements and Other Updates

No announcements or updates at this time.

Next Meeting: Tuesday, September 4, 2018, at DDS.

