

**Quality Improvement Committee (QIC) Meeting Minutes**  
**Tuesday, October 4, 2016**

**In Attendance:**

Matt Rosen (Chair), Supervisory Quality Improvement Specialist, QMD/DDA  
Jimi Lethbridge, Quality Trust  
Matt Mason, Georgetown University  
Corey Neils, Program Specialist, QMD/DDA  
Barbara Stachowiak, PCR/Liberty/DDA  
Alison Whyte, SODA/DDS

**Handouts from the Meeting**

- ❖ Agenda (Displayed)
- ❖ Minutes from September Meeting

**Review of September 6, 2016, Minutes**

- ❖ No substantive changes to the minutes.

**Updates**

Matt Rosen provided updates on the DDA's CMS evidentiary report submission regarding the IDD HCBS Waiver. Matt also repeated the news related to the Evans Special Masters report that was communicated last month.

**Trauma-Informed Care**

On September 13<sup>th</sup>, DDS hosted a Trauma-Informed Care conference with Georgetown University. The conference which was open to DBH and CSFA, as well, as some provider agencies featured Karen Harvey, ARC of Baltimore, as the keynote speaker. The workshop was able to provide clarity on how Trauma-Informed Care (TIC) is to be used to address underlying issues for individuals (through training, education, and prevention) that may be presenting itself as behavior or incidents. Matt Mason reviewed the "pilot" program with the providers. Georgetown and DDS initially selected ten provider agency volunteers. Georgetown provided technical assistance through organizational management, consulting to the agencies to incorporate TIC into their service delivery model through their management structure and processes. DDS compiled and forwarded a list of "high flyers" (individuals experiencing more than four incidents of any kind in a quarter) to Georgetown to possibly identify individuals that may benefit from TIC. The Chair posed the question to the committee on how DDS can be "smarter" in analyzing incident data to use TIC to address causes of maladaptive behavior/incidents. The committee concluded that incident data is not necessarily informative enough for TIC purposes to be useful at this time.

**Initial Planning Discussion for Improving Services and Supports for People with Dementia**

MRC recently reviewed a case which brought to light issues with services and supports for people with dementia. QIC will be dedicating its December meeting to this conversation. Matt Rosen requests that members contribute to the planning of this meeting which will continue during the November meeting. The committee discussed some of the factors revolving around dementia, quality of life, end of life wishes, and the ability to make decisions about the persons care. Allison added that day habilitation providers have been discussing the use of small day hab groups focused on working with people with dementia.

**Announcements and Other Updates:**

Allison announced that Supporting Families and Communities Practice Meeting will be on Thursday, October 13<sup>th</sup> at the Rise Center and will be discussing the Partnerships in Employment grant.

**Next Meeting: Tuesday, November 1, 2016, at the new DDS location, 250 E Street SW.**