

Quality Improvement Committee (QIC) Meeting Minutes
Tuesday, June 7, 2016

In Attendance:

Matt Rosen (Chair), Supervisory Quality Improvement Specialist, QMD/DDA
Corey Neils, Program Specialist, QMD/DDA
Jimi Lethbridge, Quality Trust
Barbara Stachowiak, PCR/Liberty/DDA

Handouts from the Meeting

- ❖ Agenda
- ❖ Minutes from May Meeting

Review of May 3, 2016, Minutes

- ❖ No substantive changes to the minutes.

PCR Annual Report Presentation

- ❖ Barbara Stachowiak presented the findings of the PCR Annual Report for CY 2015. As stated in the Executive Summary, “the average scores in Person-Centered outcomes this year were the best in the last six years in which data was collected...This year’s organizational scores are the best scores achieved by the waiver providers in the six years of the PCR reviews, and represented the first time that organizational scores averaged in the excellent range for all outcomes.” The Person-Centered indicators that were the most frequently seen as not met related to quarterly reports not be submitted and distributed per DDS policy (Person-Centered) and providers have a system in place to evaluate services throughout the ISP year (Organizational).

Announcements and Other Updates:

- ❖ Jimi noted after reviewing incidents that Serious Physical Injuries (SPIs) had doubled recently and Physical Injury incidents have gone down. He requested that QMD staff look into this to determine what was going on. Matt and Corey talked with the QMD Director and discovered that IMEU did an audit of these incidents in the first quarter of FY16 and found that many of the SPIs were misclassified as PIs because a medical professional said that the incident did not produce any lasting concerns. For example, if someone hits his or her head or just receives a scratch on the head, the incident meets the definition of an SPI. Because a nurse or doctor said that the person was “fine,” the incident was wrongly classified as a PI. This practice was corrected then corrected.

Next Meeting: Tuesday, July 5, 2016 at the new DDS location, 250 E Street SW.