

## **Quality Improvement Committee (QIC) Meeting Minutes**

**Tuesday, March 3, 2014**

### **In Attendance:**

Matt Rosen (Chair), Supervisory Quality Improvement Specialist, QMD/DDS

Alison Whyte, Program Development Specialist, SODA/DDS

Nanya Chiejine, Program Specialist, QMD/DDS

Lisa Alexander, George Washington University

Nancy Vaughan, Parent

Glynic Black, Nurse Consultant, H&W/DDS

### **Handouts from the Meeting**

- Agenda
- Minutes from February 3, 2015
- Person Centered Thinking Handouts

### **Review of December 2 Minutes**

- ❖ No substantive edits or additions were made to the minutes.

### **Follow up on Preventing Falls Conversation**

- ❖ The update will come at next month's meeting.

### **PCT Scenarios**

- ❖ Alison Whyte facilitated interactive exercises for the group that led to dialogue on finding a structured process to develop ISPs that are important **to** and **for** people.
- ❖ The group discussed barriers to clinical staff identifying what is important **to** people: (1) High staff turnover (2) Various cultural perspectives in understanding the struggles and challenges of the individual themselves (3) Incomplete health and family history etc.
- ❖ The group discussed solutions to the barriers: (1) Modify ISPs (develop a tool within the ISP) to identify what's important **to** people so that the care team can have access to information on what is important to people (2) Empower staff to identify the important **to** component in their various roles. (3) Designate a time for service/care team to address the person's challenges and share information with others involved in caring (or providing support) on what is important **to** this person. (4) Train DDS providers on measuring outcomes associated with what is important **to** and **for** the person. (This would require monitoring tools to be developed).

**Next Meeting: April 7, 2015**