

Quality Improvement Committee (QIC) Meeting Minutes

Tuesday, September 2, 2014

In Attendance:

Matt Rosen (Chair), Program Specialist, QMD/DDS

Jared Morris, Director, QMD/DDS

Shirley Quarles-Owens, H&W/DDS

Erin Leveton, Program Manager, SODA/DDS

Lisa Alexander, George Washington University

Joyce Maring, George Washington University

Brenda Sheingold, George Washington University

Nancy Vaughan, Parent

Marisa Brown, Georgetown University, Center on Child and Human Development

Barbara Stachowiak, Project Director, Provider Certification Review/DDS

Handouts from the Meeting

- Agenda
- Minutes from July 1, 2014
- DDA Waiver Performance Measure Trends

Review of July 1 Minutes

- ❖ No substantive edits or additions were made to the minutes.

Follow up

- ❖ Matt Rosen provided some follow up to questions members had at the June 3 meeting. Matt reported that when a vehicle accidents occurs, every person in the vehicle would have an incident reported. Therefore the high number of vehicle incidents for one provider requires additional analysis. Second, Matt reported that an event was only reported as one kind of incident and the only direction given was to ensure that any event that could be categorized in multiple ways, be categorized as an SRI if applicable. Therefore, every RI is mutually exclusive for a person and a person will not have an RI for both a physical injury and ER visit for the same event. Third, Matt analyzed and presented data on falls showing that approximate 30% of all physical injuries (PIs) were a result of falls. Scratches also were a significant cause of PIs incidents. The QIC members present engaged in a lengthy conversation about what DDA could do to help prevent falls from occurring. The group recommended that this issue be brought up at the next QIC meeting. Lastly, Matt presented data on how RIs categorized as "Others" might be re-categorized. The data showed that 26% of "others" involved some kind of altercation between people receiving services or people receiving services and staff. An additional 24% could have been categorized as physical injury or medical concern. And, an additional 11% could have been categorized as related to Fire, which is already a standing

category. Members recommended that Matt take the information to IMEU Supervisory Investigators to discuss the possibility of providing additional training on categorizing incidents and adding a category for Altercations.

DDS Reporting Trends

- ❖ Matt Rosen reported on the trends in compliance rates DDA experienced for nine different Performance Measures required in the ID Waiver. Overall, the results showed positive trends. Matt explained how Quality Improvement Projects had been created for any Performance Measure that was not consistently at or above 86% compliance.

Announcements and Other Updates

- ❖ Barbara Stachowiak reported that the PCR will include a review of BSP fade plans starting in October, 2014.

Next Meeting: October 6, 2014