

## **Quality Improvement Committee (QIC) Meeting Minutes**

**Tuesday, May 6, 2014**

### **In Attendance:**

Matt Rosen (Chair), Program Specialist, DDS/QMD

Brandi Crawley, Program Development Specialist, SODA/DDS

Lisa Alexander, George Washington University

Joyce Maring, George Washington University

Alison Whyte, Advocacy and Rights Specialist, DDS/QMD

Marisa Brown, Georgetown University, Center on Child and Human Development

Barbara Stachowiak, Project Director, Provider Certification Review, DDS

Brenda Sheingold, George Washington University

Nancy Vaughan, Parent

### **Handouts from the Meeting**

- Agenda
- Minutes from April 1, 2014
- New CMS Performance Measures

### **Review of April 1 Minutes**

- ❖ No edits or additions were made to the minutes.

### **Poster Display and Recognition for Providers who completed the PCR Indicator Pilot – presented by Brenda Sheingold**

- ❖ Brenda Sheingold recognized the four providers (VOAC, MTS, Innovative Concepts and Ward & Ward) who completed the PCR Indicator Pilot program and the three DDS coaches who supported them in the program (SoTura Donaldson, Jaime Meikle and Kimberly James). The coaches talked about how the resources and program structure enabled and empowered the providers to overcome barriers to issues that kept them from achieving compliance on particular elements of the PCR. Each plan of action included a sustainability plan which QIC should monitor once the provider completes its next PCR. The providers talked about how this effort help reframe DDS as a partner in delivering services and reframe the problems as an agency issue that requires all staff to come together to address.

### **New CMS Performance Measures – presented by Matt Rosen**

- ❖ Matt Rosen reported on the new Performance Measures that are required by CMS based on changes proposed in September, 2013. QIC members asked about the training for both SC and providers on restrictive measures, especially restrictions on food. A recommendation was made to review the training modules (Phase III) to see review the curriculum and determine if additional education and awareness is needed. QIC members

did not express any issues if DDS does not implement the fade plan reviews until October. They were more concerned that we continue to focus on improving the overall RCRC review process. Barbara Stachowiak will look into the possibility of adding a quality improvement question to the PCR to also review fade plans. Members believe that more training is needed in writing fade plans and a greater focus on Interdisciplinary team work.

#### **Update on QIC Hospitalization Transition Sub-Committee and Discussion on HRAC Recommendations – presented by Matt Rosen**

- ❖ The Human Rights Advisory Committee made the following recommendations for the QIC to discuss at their next meeting: 1) HRAC recommends that DDS explore the barriers posed to people who have challenging behaviors who need an LTAC or nursing facility placement and 2) HRAC recommends that DDS explore options for people to receive IV antibiotic treatment in the community. Because these issues overlap with the work of the QIC Hospitalization Transition Sub-Committee, Matt Rosen first presented the current recommendations that are being developed. The group members responded that they are hearing that Skilled Nursing Facilities are not readily accepting people from DDA. Recommendations were made to involve the Office on Disability Rights to conduct community education activities on the legal requirements to serve people with disabilities. There were also questions about what SC are told about what is required when a person goes to a SNF. Members asked for an update on what is discussed in an upcoming meeting with Providence Hospital and DDS staff.

**Next Meeting: June 3, 2014**