

No.	Provider Name	QRU Supervisor	Do Not Refer Entry Date	Date Placed on Enhanced Monitoring	Request for Corrective Action Plan Date	Termination Status	Comments
1	Joyful Healthcare	Klusmann	03/20/20	03/23/20		UPDATED 03/23/20: As a result of consecutive failed PCR, Joyful Healthcare is also placed on Enhanced Monitoring and referred to the DDS Certification Review Panel for further action.	Placed on the Do Not Refer list after receiving Unsatisfactory on an initial annual PCR for In-Home Supports, Supported Living Periodic, and Companion Services.
2	Total Quality Residential Services, Inc.	Jackson	08/20/18				Placed on DNR after receiving a rating of unsatisfactory on an initial 6 month PCR for Supported Living, In-Home Supports, Supported Living Periodic
3	Total Quality Residential Services, Inc.	Jackson	01/02/19	01/02/19		UPDATED 09/04/2019: DHCF informed DDS of its decision to proceed with DDS' recommendation (sent on 01/15/19) for DHCF to terminate the HCA with TQRS according to procedure.	Additionally placed on DNR and Enhanced Monitoring after failing to meet requirements for certification on a follow-up annual PCR for Supported Living, In-Home Supports, and Supported Living Periodic.
4	Vested Optimum Community Services	Klusmann	11/18/19	11/18/19	11/18/19		VOCS has been placed on the Do Not Refer List, Enhanced Monitoring and a Corrective Action for failing to provide nursing services for people in supports at the day program, failure to timely upload quarterly reports per DDS standards, failing for over three consecutive months to close MCIS issues at a rate of 86% or higher. VOC also failed to adhere to Health & Wellness standards 1, 2, 4, 7,17, and 20. In addition, a Corrective Action Plan (CAP) is required for retraining provider nurses on requirements for documentation, i.e. MAR, weights, and medical consults.

If you have questions, please contact Dianne Jackson at (202) 664-7471 or dianne.jackson3@dc.gov or Tasha Klusmann at (202) 258-9520 or tasha.klusmann@dc.gov.