

# Provider Sanctions List (Active)

11/12/2019

No.	Provider Name	Do Not Refer Entry Date	Date placed on Enhanced Monitoring	Termination Status	Reason
1	Bridges Center	11/12/2019			Placed on Do Not Refer after receiving Unsatisfactory on an initial annual PCR for Day Hab, Employment Readiness, Day Hab One-to-One, and Individualized Day Supports.
2	Contemporary Family Services	8/20/2019			Placed on DNR after receiving Needs Improvement on an initial annual PCR for Day Hab, Employment Readiness, Supportive Employment Job Placement, and Individualized Day Supports..
3	Crystal Springs	10/30/2019			Placed on Do Not Refer list after receiving Needs Improvement on an initial annual PCR for Residential Habilitation and Day Habilitation.
4	Galaxy Healthcare Solutions	8/19/2019			Placed on DNR after receiving Needs Improvement on an initial annual PCR for Respite Hourly, Day Hab, Employment Readiness, Supportive Employment Job Training and Support, Day Hab One-to-One, IDS, and Companion Services.

5	HealthTech Institute	9/12/2019			Placed on Do Not Refer List after receiving Needs improvement on an initial PCR for In-Home Supports, Day Habilitation, Employment Readiness, Supportive Employment Job Training and Support, Supportive Employment Long-Term Follow Along, Day Habilitation One-to-One, IDS, and Companion Services.
6	Joyful Healthcare Inc.	4/15/2019	4/15/2019		Additionally placed on DNR and EM requiring a Corrective Action Plan (CAP) based on review of quality findings including PCR results over time, repeat PCR indicators, late resolution of issues, current health & wellness concerns, and failure to update and make progress in the Provider Performance Review (PPR) Continuous Improvement Plan.
7	Innovative Concepts	10/8/2019			Placed on the Do Not Refer List after receiving Needs Improvement on an initial PCR for Supported Living Periodic.

8	Joyful Healthcare Inc.	3/25/2019		<p><b>UPDATED 04/17/2019:</b>  On April 8, 2019, DDS sent a letter informing Joyful Health of its recommendation to DHCF to terminate the Provider agreement between Joyful Health and DHCF. <b>UPDATED 04/1/2019 :</b> On March 25, 2019, PCR was sent a letter to JHI informing them that due to their failure to meet standards for certification at the PCR follow-up, JHI will be referred to the Certification Review Panel to determine next steps as per PCR Policy effective December 21, 2018.</p>	<p>Placed on DNR after receiving Unsatisfactory on an initial Annual PCR for In-Home Supports, Supported Living Periodic and Companion Services. The provider organization has not been able to show a sustained level of satisfaction from one review period to the next and will require a review by the Certification Review Panel in DDS.</p>
9	ResCare WV	10/31/2019			<p>Placed on Do Not Refer List after receiving Unsatisfactory on an initial PCR for Supported Living, Day Habilitation, Day Habilitation One to One, and Companion Services.</p>

10	Symbral Foundation	9/9/2019			Placed on the Do Not Refer List after receiving Needs Improvement on an initial annual PCR for Residential Habilitation, Supported Living, Supported Living Periodic, and Companion Services.
11	Total Quality Residential Services, Inc.	1/2/2019	1/2/2019	<b>UPDATED 09/04/2019:</b> DHCF informed DDS of its decision to proceed with DDS' recommendation (sent on 01/15/19) for DHCF to terminate the HCA with TQRS according to procedure.	Additionally placed on DNR and Enhanced Monitoring after failing to meet requirements for certification on a follow-up annual PCR for Supported Living, In-Home Supports, and Supported Living Periodic.
12	Total Quality Residential Services, Inc.	8/20/2018			Placed on DNR after receiving a rating of unsatisfactory on an initial 6 month PCR for Supported Living, In-Home Supports, Supported Living Periodic

13	United Cerebral Palsy	8/16/2019	8/16/2019	<p><b>UPDATED 09/09/19:</b> DDS sent a letter informing UCP of the Certification Review Panel and DDS's decision to proceed with follow-up actions needed for the review in July 2019 including the completion of a Corrective Action Plan (CAP). DDS shall keep UCP on the DNR and EM and not recommend for termination to DHCF at this time.</p>	<p>Placed on the Do Not Refer list after receiving Unsatisfactory on a six-month PCR for Day Hab, Day Hab One-To-One, and Individualized Day Supports. Additionally, due to consecutive Unsatisfactory reviews, UCP is being referred to the Certification Review Panel to determine if termination will be pursued.</p>
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If you have questions, please contact Dianne Jackson at (202) 664-7471 or [dianne.jackson3@dc.gov](mailto:dianne.jackson3@dc.gov).