



Provider Sanctions List (ACTIVE) UPDATED: 05/26/2026

No.	Provider Name	QRU Supervisor	Do Not Refer w/CAP (Date of Placement)	Enhanced Monitoring/DNR w/CAP (Date of Placement)	Corrective Action Plan Only (Date of Placement)	Termination Status	Reason for Sanctions
1	1 Axium	Jackson	03/26/26				Placed on Do Not Refer after receiving Needs Improvement on an annual PCR for Supported Living.
2	1 Axium	Jackson	02/04/26		02/04/26		Placed on on Do Not Refer requiring a Corrective Action Plan (CAP) as a result of your failure to distribute BSP quarterly reports timely into MCIS and to the Interdisciplinary Team (IDT) for three (3) people supported
3	Capitol Discovery Services	Jackson	05/15/26				Placed on Do Not Refer after receiving Needs Improvement on an annual PCR for In-Home Supports.
4	Didnity Health Care	Lathan	10/01/25				Effective immediately, and in accordance with the agency's policy, the Department on Disability Services ("DDS") is placing Didnity Health Care on the Do Not Refer list, for suspension of Medicaid payments issued by Department of Health Care Finance (DHCF) effective September 29, 2025.
5	Divine Healthcare	Lathan	12/04/25				Placed on Do Not Refer for failing to secure a "Good Standing" letter from DCRA.
6	Life Line	Lathan	05/15/26				Placed on Do Not Refer after receiving Needs Improvement on an annual PCR for Individualized Day Supports, Supported Living, and Companion One-to-One.
7	Pendergast Alston Consulting Agency	Lathan	03/02/26				Do Not Refer for failing to address nine (9) MCIS dashboard issues by the due date of February 10, 2026 and failure to provide weekly follow ups for closure of said issues as required by the DDS issue policy.
8	Plexacare LLC	Jackson	01/15/26	02/26/26		UPDATED 02/26/26: On January 26, 2027, DDS, Quality Assurance and Performance Management Administration ("QAPMA"), Quality Resource Unit ("QRU") convened a Certification Review Panel ("CRP") and reviewed the evidence to include indicator results and other quality measures. As a result of this panel review, DDS is recommending that Plexacare is placed on Enhance Monitoring and termination of Plexacare's Medicaid Provider Agreement to the Department of Health Care Finance ("DHCF").	Placed on DNR after receiving a rating of "Failed" on an initial PCR for Residential Habilitation.

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9	Tierno Home Support	Lathan	03/02/26				Placed on Do Not Report list, requiring a Corrective Action Plan (CAP) because of your failure to comply with DDS, Provider Performance Review Procedure (April 10, 2023). FY25, Continuous Improvement Plan ("CIP") in MCIS by December 20, 2025, for seven (7) improvement areas
10	Total Quality Residential Services, Inc.	Jackson	03/02/26		03/02/26		Placed on DNR requiring a CAP as a result of the Health and Wellness Nurse Consultant identifying significant concerns related to nursing oversight, medication administration, and overall health management that pose a risk to the health, safety, and welfare of the person supported. It was also discovered that TQRS has a pattern of repeated Serious Reportable Incidents (SRIs) and ongoing issues that have not been adequately addressed. Findings indicate non-compliance with Health and Wellness (H&W) Standards 3 (Preventative Health Care); H&W, Standards 5 (Health Care Management Plan and nursing oversight expectations); and H&W Standards 17 (Medication Prescription and Administration).
11	Total Quality Residential Services, Inc.	Jackson			02/27/26		Placed on sanctions requiring a Corrective Action Plan (CAP) because of your failure to timely address deficient practices that are identified as "issues" in DDS information system. As of today, TQRS has an 11% closure rate with 40 issues past due.
12	Total Quality Residential Services, Inc.	Jackson			01/19/22		Placed on sanction requiring a Corrective Action Plan Only due to results of a QRU Financial Audit of people supported for calendar year 2021 resulting in 9 areas of concern as required in the DDS Personal Funds Policy and Procedures
13	Total Quality Residential Services, Inc.	Jackson	08/20/18				Placed on DNR after receiving a rating of unsatisfactory on an initial 6 month PCR for Supported Living, In-Home Supports, Supported Living Periodic
14	Total Quality Residential Services, Inc.	Jackson	01/02/19	01/02/19		UPDATED 09/04/2019: DHCF informed DDS of its decision to proceed with DDS' recommendation (sent on 01/15/19) for DHCF to terminate the HCA with TQRS according to procedure.	Additionally placed on DNR and Enhanced Monitoring after failing to meet requirements for certification on a follow-up annual PCR for Supported Living, In-Home Supports, and Supported Living Periodic.

If you have questions, please contact Dianne Jackson at (202) 664-7471 / dianne.jackson3@dc.gov; or Shanise Lathan at (202) 679-3437 / shanise.lathan@dc.gov.