



Provider Sanctions List (ACTIVE)

UPDATED:6/2/2025

No.	Provider Name	QRU Supervisor	Do Not Refer Entry Date	Enhanced Monitoring Entry Date	Request for Corrective Action Plan Date	Termination Status	Comments
1	Bridgeway Community Services	Jackson	05/22/25				Placed on Do Not Refer after receiving Needs Improvement on an annual PCR for In-Home Supports.
2	Community Support Systems	Lathan	03/21/25		03/21/25		Placed on Do Not Refer, requiring a Corrective Action Plan (CAP) for failing to submit your Corrective Action Plan (CAP) for your Provider Certification Review (PCR) to Qlarant Quality Solutions (Qlarant) as required on January 17, 2025.
3	Regal Home Care	Lathan	08/18/23				Placed on Do Not Refer based on issuance of the Notice to Cure dated August 18, 2023, which resulted from your company's failure to provide a certificate of insurance compliant with the coverages and limits specified in Section I.8 Insurance of the Human Care Agreement (HCA). Specifically, Section I.8 requires Cyber Liability Insurance and Sexual/Physical Abuse & Molestation policy coverages that are complaint with HCA Section 1.8 "Insurance".
4	Total Quality Residential Services, Inc.	Jackson			01/19/22		Placed on sanction requiring a Corrective Action Plan Only due to results of a QRU Financial Audit of people supported for calendar year 2021 resulting in 9 areas of concern as required in the DDS Personal Funds Policy and Procedures
5	Total Quality Residential Services, Inc.	Jackson	08/20/18				Placed on DNR after receiving a rating of unsatisfactory on an initial 6 month PCR for Supported Living, In-Home Supports, Supported Living Periodic
6	Total Quality Residential Services, Inc.	Jackson	01/02/19	01/02/19		UPDATED 09/04/2019: DHCF informed DDS of its decision to proceed with DDS' recommendation (sent on 01/15/19) for DHCF to terminate the HCA with TQRS according to procedure.	Additionally placed on DNR and Enhanced Monitoring after failing to meet requirements for certification on a follow-up annual PCR for Supported Living, In-Home Supports, and Supported Living Periodic.

If you have questions, please contact Dianne Jackson at (202) 664-7471 / dianne.jackson3@dc.gov; or Shanise Lathan at (202) 679-3437 / shanise.lathan@dc.gov.