



Provider Sanctions List (ACTIVE)

UPDATED: 12/02/2024

| No. | Provider Name | QRU Supervisor | Do Not Refer Entry Date | Enhanced Monitoring Entry Date | Request for Corrective Action Plan Date | Termination Status | Comments |
|-----|-----------------------------|----------------|-------------------------|--------------------------------|---|--|---|
| 1 | 1 Axium | Jackson | 8/22/2024 | | | UPDATED 11/26/2024: 1 Axium has been referred to the DDS Certification Review Panel after receiving Needs Improvement on a follow-up PCR for Host Home and Supported Living. | Placed on Do Not Refer after receiving Needs Improvement on a Follow-Up PCR for Companion One-to-One, Host Home, In-Home Supports, Supported Living, Supportive Employment Job Training and Support. |
| 2 | 1 Axium | Jackson | 7/26/2024 | | | | Placed on Do Not Refer after receiving Unsatisfactory for Companion One-to-One, Host Home, In-Home Supports, and Supportive Employment Job Training and Support; and Needs Improvement for Supported Living on an annual PCR. |
| 3 | Absolute Care, Inc. | Jackson | 11/05/24 | | 11/05/24 | | Placed on Do Not Refer, requiring a Corrective Action Plan (CAP) because of its failure to ensure timely closure of issues at an 86% timely closure rate |
| 4 | Community Support Systems | Lathan | 11/26/24 | | | | Placed on Do Not Refer after receiving Needs Improvement on an annual PCR for Companion One-On-One, Host Home, In-Home Supports, and Supported Living. |
| 5 | Regal Home Care | Lathan | 08/18/23 | | | | Placed on Do Not Refer based on issuance of the Notice to Cure dated August 18, 2023, which resulted from your company's failure to provide a certificate of insurance compliant with the coverages and limits specified in Section 1.8 Insurance of the Human Care Agreement (HCA). Specifically, Section 1.8 requires Cyber Liability Insurance and Sexual/Physical Abuse & Molestation policy coverages that are complaint with HCA Section 1.8 "Insurance". |
| 6 | Shalom Health Care Services | Jackson | 11/12/24 | | 11/12/24 | | Placed on Do Not Refer, requiring a Corrective Action Plan (CAP) because of its failure to ensure timely closure of issues at an 86% timely closure rate. |
| 7 | Starlite Care Services | Jackson | 10/25/24 | | | UPDATED 11/26/2024: Starlite has been referred to the DDS Certification Review Panel after receiving Needs Improvement on a follow-up PCR for Host Home. | Additionally placed on Do Not Refer after receiving a Needs Improvement on a follow-up annual PCR for Host Home. |
| 8 | Starlite Care Services | Jackson | 09/27/24 | | | | Placed on Do Not Refer list after receiving Needs Improvement and Unsatisfactory on an annual PCR for Companion One-On-One, Host Home, and Supported Living. |

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| 9 | Starlite Care Services | Jackson | 08/12/24 | 08/12/24 | | | Placed on Enhanced Monitoring ("EM") and the Do Not Refer list as a result of your failure to adhere to the following: DDS Training Procedures, (July 6, 2016); Individualized Day Supports Services (DCMR 29-1925 (e)(f)); Records and Confidentiality of Information (DCMR 29-1909.2 (m)); and General Provisions (1904.1 (l)) based on record reviews conducted by the Quality Resource Specialist (QRS) team. |
| 10 | Starlite Care Services | Jackson | 05/10/24 | | 05/10/24 | | Placed on Do Not Refer, requiring a Corrective Action Plan (CAP) because it failed to ensure issues are closed timely |
| 11 | Total Quality Residential Services, Inc. | Jackson | | | 01/19/22 | | Placed on sanction requiring a Corrective Action Plan Only due to results of a QRU Financial Audit of people supported for calendar year 2021 resulting in 9 areas of concern as required in the DDS Personal Funds Policy and Procedures |
| 12 | Total Quality Residential Services, Inc. | Jackson | 08/20/18 | | | | Placed on DNR after receiving a rating of unsatisfactory on an initial 6 month PCR for Supported Living, In-Home Supports, Supported Living Periodic |
| 13 | Total Quality Residential Services, Inc. | Jackson | 01/02/19 | 01/02/19 | | UPDATED 09/04/2019: DHCF informed DDS of its decision to proceed with DDS' recommendation (sent on 01/15/19) for DHCF to terminate the HCA with TQRS according to procedure. | Additionally placed on DNR and Enhanced Monitoring after failing to meet requirements for certification on a follow-up annual PCR for Supported Living, In-Home Supports, and Supported Living Periodic. |
| 14 | Wholistic Habilitative Services | Jackson | 11/15/24 | | | | Placed on Do Not Refer after receiving Needs Improvement on an annual PCR for Residential Habilitation and Supported Living. |

If you have questions, please contact Dianne Jackson at (202) 664-7471 / dianne.jackson3@dc.gov; or Shanise Lathan at (202) 679-3437 / shanise.lathan@dc.gov.