



## Provider Sanctions List (ACTIVE)

**UPDATED: 3/25/2024**

No.	Provider Name	QRU Supervisor	Do Not Refer Entry Date	Enhanced Monitoring Entry Date	Request for Corrective Action Plan Date	Termination Status	Comments
1	360 Support, Inc.	Lathan	3/12/2024				Placed on sanctions, Do Not Refer based on the issuance of the Notice to Cure dated March 12, 2024, which resulted from your company's failure to provide a certificate of insurance compliant with the coverages and limits specified in Section I.8 Insurance of the Human Care Agreement (HCA).
2	1 Axiom	Jackson	03/06/24		03/06/24		Placed on Do Not Refer, requiring a Corrective Action Plan (CAP) because of its failure to ensure issues are closed timely and failure to implement 1Axiom's internal issue resolution protocols.
3	Agape Healthcare Services	Jackson	03/15/24				Placed on sanctions, Do Not Refer based on the issuance of the Notice to Cure dated March 14, 2024, which resulted from your company's failure to provide a certificate of insurance compliant with the coverages and limits specified in Section I.8 Insurance of the Human Care Agreement (HCA).
4	Amazing Love Health Services, LLC.	Lathan	02/20/24				Placed on the Do Not Refer list as a result of receiving a "Failed" score for the PCR. The score was due to your organization's failure to respond to Qlarant Quality Solutions, Inc.'s (Qlarant) written and telephone requests to schedule an annual PCR.
5	Joyful Healthcare	Lathan	06/01/23				Placed on Do Not Refer List based on issuance of the Notice to Cure dated May 31, 2023, which resulted from your company's failure to provide a certificate of insurance compliant with the coverages and limits specified in Section I.8 Insurance. Specifically, Section I.8 requires Cyber Liability insurance to enable access to E-Invoicing system, which is a separate policy from the Commercial General Liability policy.
6	Health Resources Services Intake Center (HRSIC)	Lathan	02/28/24				Placed on Do Not Refer list after receiving Needs Improvement on an initial PCR for Residential Habilitation.
7	MBA Nonprofit Solutions	Lathan	03/07/24				Placed on Do Not Refer after receiving Needs Improvement on an annual PCR for Supportive Employment Job Training and Support.

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8	Regal Home Care	Lathan	08/18/23				Placed on Do Not Refer based on issuance of the Notice to Cure dated August 18, 2023, which resulted from your company's failure to provide a certificate of insurance compliant with the coverages and limits specified in Section 1.8 Insurance of the Human Care Agreement (HCA). Specifically, Section 1.8 requires Cyber Liability Insurance and Sexual/Physical Abuse & Molestation policy coverages that are complaint with HCA Section 1.8 "Insurance".
9	Total Quality Residential Services, Inc.	Jackson			01/19/22		Placed on sanction requiring a Corrective Action Plan Only due to results of a QRU Financial Audit of people supported for calendar year 2021 resulting in 9 areas of concern as required in the DDS Personal Funds Policy and Procedures
10	Total Quality Residential Services, Inc.	Jackson	08/20/18				Placed on DNR after receiving a rating of unsatisfactory on an initial 6 month PCR for Supported Living, In-Home Supports, Supported Living Periodic
11	Total Quality Residential Services, Inc.	Jackson	01/02/19	01/02/19		UPDATED 09/04/2019: DHCF informed DDS of its decision to proceed with DDS' recommendation (sent on 01/15/19) for DHCF to terminate the HCA with TQRS according to procedure.	Additionally placed on DNR and Enhanced Monitoring after failing to meet requirements for certification on a follow-up annual PCR for Supported Living, In-Home Supports, and Supported Living Periodic.

If you have questions, please contact Dianne Jackson at (202) 664-7471 / [dianne.jackson3@dc.gov](mailto:dianne.jackson3@dc.gov); or Shanise Lathan at (202) 679-3437 / [shanise.lathan@dc.gov](mailto:shanise.lathan@dc.gov).