



District of Columbia PCR

Government of the District of Columbia
Department on Disability Services

Annual Provider Certification Review Report

Peace & Joy Care

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Review Dates: 1/21/2025 - 1/24/2025	Team Member(s): Athena Duvernay, Dominique Cassamajor
Location(s) Observed: 0	Individual(s) Reviewed: 6
Service(s): Companion One-to-One, In-Home Supports , Individualized Day Supports , Supportive Employment Job Training and Support	

Overall Results

The overall results of the Provider Certification Review (PCR) are presented in Table 1. If a service scores 79% or below or if an “Alert” (poses an immediate risk to the person or people supported) was identified during the review, additional action steps will be determined based on the scores per service.

Service	Sample Size		Person-Centered	Satisfaction	HCBS	Organizational Outcome*	Overall Score	Overall Rating	Alert	Follow Up Review
	IDD	IFS								
Companion One-to-One	1	0	83%	100%	N/A	73%	78%	Needs Improvement	N/A	03/12/2025
In-Home Supports	2	0	97%	100%	N/A	73%	89%	Satisfactory	N/A	N/A
Individualized Day Supports	2	0	96%	100%	100%	73%	89%	Satisfactory	N/A	N/A
Supportive Employment Job Training and Support	1	0	92%	100%	100%	73%	84%	Satisfactory	N/A	N/A

*Please note, the Organizational Outcomes are only scored once and apply to all services reviewed.

Person Centered Outcomes

The results of the Person-Centered Outcomes Domains and Satisfaction are presented below.

Person Centered Outcome and Satisfaction Result*

Service		Person-Centered			Satisfaction	
		Indicators Met	Points Met	Score	Indicators Met	Score
Companion One-to-One	All Q/A	25/28	161/194	83%	17/17	100%
	Critical	11/13	105/135	78%		
	HCBS	79/81	422/442			
Individualized Day Supports	All Q/A	79/81	422/442	96%	34/34	100%
	Critical	25/26	220/235	94%		
	HCBS	18/18	54/54	100%		
In-Home Supports	All Q/A	57/60	337/348	97%	34/34	100%

In-Home Supports	Critical	23/23	225/225	100%		
	HCBS					
Supportive Employment Job Training and Support	All Q/A	44/47	236/257	92%	17/17	100%
	Critical	12/13	125/140	89%		
	HCBS	8/8	24/24	100%		

*Scores were determined by totaling up the number of points for the “yes” answers and dividing this number by the total number of points for all Q/A indicators that applied. The results have been reported as a percentage of “yes” answers.

Organizational Outcomes

The table below provides the specific results for the Organizational Outcomes.

Organizational Outcomes Results

Indicator Type	Organizational Outcomes		
	Indicators Met	Points Met	Score
All Q/A	34/44	125/172	73%
Critical	10/13	65/95	68%
HCBS	4/4	8/8	100%

Certification Results

The following table shows for each service reviewed the certification dates and next PCR type.

Certification Dates by Service and Type

Waiver Service	Certification Dates	Next PCR Type
Companion One-to-One	N/A	Follow-Up PCR
In-Home Supports	01/21/2025 - 01/20/2026	Annual PCR
Individualized Day Supports	01/21/2025 - 01/20/2026	Annual PCR
Supportive Employment Job Training and Support	01/21/2025 - 01/20/2026	Annual PCR