

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	Total Care Services Inc.
Contact Person(s)	Drucella Wheeler Ndoye
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Provider Services Reviewed	Supported Living, In-Home Supports, Respite Hourly, Respite Daily, Host Home, Supported Living Periodic,
# Individuals Reviewed by Service	Supported Living - 2 In-Home Supports - 10 Respite Hourly - 5 Respite Daily - 5 Host Home - 2 Supported Living Periodic - 2
Annual PCR dates	09/06/2016 - 09/08/2016
F/U Review Date(s)	N/A
Annual Report Date	09/20/2016
F/U Report Date	N/A

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Supported Living	All Q/A Indicators	131/141	463/499	93%	20/20	100%
	Critical Indicators	38/41	190/205	93%		
In-Home Supports	All Q/A Indicators	322/357	1214/1357	89%	90/90	100%
	Critical Indicators	134/153	670/765	88%		

Respite Hourly	All Q/A Indicators	133/136	495/508	97%	50/50	100%
	Critical Indicators	48/50	240/250	96%		
Respite Daily	All Q/A Indicators	183/187	643/657	98%	50/50	100%
	Critical Indicators	48/49	240/245	98%		
Host Home	All Q/A Indicators	105/117	367/409	90%	20/20	100%
	Critical Indicators	27/30	135/150	90%		
Supported Living Periodic	All Q/A Indicators	144/149	520/539	96%	20/20	100%
	Critical Indicators	46/48	230/240	96%		

Organizational		Organizational Outcomes Score		
		# Yes/Total	Points Yes/Total	%
	All Q/A Indicators	46/51	146/165	88%
	Critical Indicators	13/15	65/75	87%
Respite Services - Org. readiness only		5/5		

Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
Supported Living	09/06/2016 - 09/06/2017	Annual
In-Home Supports	09/06/2016 - 09/06/2017	Annual
Respite Hourly	09/06/2016 - 09/06/2017	Annual
Respite Daily	09/06/2016 - 09/06/2017	Annual
Host Home	09/06/2016 - 09/06/2017	Annual
Supported Living Periodic	09/06/2016 - 09/06/2017	Annual