

GOVERNMENT OF THE DISTRICT OF COLUMBIA  
DEPARTMENT ON DISABILITY SERVICES

**PCR Results Web Posting**

<b>Provider Organization</b>	METRO HOMES, INC
<b>Contact Person(s)</b>	Betty Walls
<b>Phone Number</b>	202-829-1707
<b>Email Address(s)</b>	Bwalls@metrohomeshealthcare.com
<b>Provider Services Reviewed</b>	Supported Living,
<b># Individuals Reviewed by Service</b>	Supported Living - 4
<b>Annual PCR dates</b>	05/13/2019 - 05/16/2019
<b>F/U Review Date(s)</b>	N/A
<b>Annual Report Date</b>	05/28/2019
<b>F/U Report Date</b>	N/A

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Supported Living	All Q/A Indicators	315/319	1131/1145	99%	40/40	100%
	<b>Critical Indicators</b>	<b>96/97</b>	<b>480/485</b>	<b>99%</b>		
	HCBS Indicators	99/99	N/A	100%		
<b>Organizational</b>		<b>Organizational Outcomes Score</b>				
		# Yes/Total	Points Yes/Total	%		
	All Q/A Indicators	42/43	140/143	98%		
	<b>Critical Indicators</b>	<b>14/14</b>	<b>70/70</b>	<b>100%</b>		

	HCBS Indicators	4/4	N/A	100%
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Certification issued/dates/services

<b>Waiver Service</b>	<b>Certification Dates</b>	<b>Certification Type</b>
Supported Living	05/13/2019 - 05/13/2021	Bi-Annual