

GOVERNMENT OF THE DISTRICT OF COLUMBIA  
DEPARTMENT ON DISABILITY SERVICES

**PCR Results Web Posting**

|  |   |
|--|---|
| <b>Provider Organization</b>             | MBI Health Services   |
| <b>Contact Person(s)</b>                 | Marie Morilus Black   |
| <b>Phone Number</b>                      | 202-388-4300  |
| <b>Email Address(s)</b>                  | mblack@mbihs.com  |
| <b>Provider Services Reviewed</b>        | Supported Living, In-Home Supports, Respite Hourly, Employment Readiness, Individualized Day Supports,                            |
| <b># Individuals Reviewed by Service</b> | Supported Living - 2<br>In-Home Supports - 2<br>Respite Hourly - 1<br>Employment Readiness - 1<br>Individualized Day Supports - 2 |
| <b>Annual PCR dates</b>                  | 02/10/2020 - 02/12/2020   |
| <b>F/U Review Date(s)</b>                | N/A   |
| <b>Annual Report Date</b>                | 02/17/2020  |
| <b>F/U Report Date</b>                   | N/A   |

The overall results on initial review were:

| Service          |                            | Person Centered Domains Score |                  |            | Satisfaction Score |      |
|------------------|----------------------------|-------------------------------|------------------|------------|--------------------|------|
|                  |                            | # Yes/Total                   | Points Yes/Total | %          | # Yes/Total        | %    |
| Supported Living | All Q/A Indicators         | 156/162                       | 554/578          | 96%        | 20/20              | 100% |
|                  | <b>Critical Indicators</b> | <b>46/49</b>                  | <b>230/245</b>   | <b>94%</b> |                    |      |
|                  | HCBS Indicators            | 46/47                         | N/A              | 98%        |                    |      |
| In-Home Supports | All Q/A Indicators         | 65/67                         | 245/253          | 97%        | 20/20              | 100% |
|                  | <b>Critical</b>            | <b>27/28</b>                  | <b>135/140</b>   | <b>96%</b> |                    |      |

|                             |                            |              |                |             |       |      |
|-----------------------------|----------------------------|--------------|----------------|-------------|-------|------|
|                             | <b>Indicators</b>          |              |                |             |       |      |
|                             | HCBS Indicators            | 10/10        | N/A            | 100%        |       |      |
| Respite Hourly              | All Q/A Indicators         | 31/34        | 115/128        | 90%         | 10/10 | 100% |
|                             | <b>Critical Indicators</b> | <b>11/13</b> | <b>55/65</b>   | <b>85%</b>  |       |      |
|                             | HCBS Indicators            | 5/6          | N/A            | 83%         |       |      |
| Employment Readiness        | All Q/A Indicators         | 51/51        | 181/181        | 100%        | 10/10 | 100% |
|                             | <b>Critical Indicators</b> | <b>16/16</b> | <b>80/80</b>   | <b>100%</b> |       |      |
|                             | HCBS Indicators            | 18/18        | N/A            | 100%        |       |      |
| Individualized Day Supports | All Q/A Indicators         | 94/99        | 352/375        | 94%         | 20/20 | 100% |
|                             | <b>Critical Indicators</b> | <b>35/39</b> | <b>175/195</b> | <b>90%</b>  |       |      |
|                             | HCBS Indicators            | 32/32        | N/A            | 100%        |       |      |

|                       |                            |                                      |                     |            |
|-----------------------|----------------------------|--------------------------------------|---------------------|------------|
| <b>Organizational</b> |                            | <b>Organizational Outcomes Score</b> |                     |            |
|                       |                            | #<br>Yes/Total                       | Points<br>Yes/Total | %          |
|                       | All Q/A Indicators         | 51/56                                | 153/170             | 90%        |
|                       | <b>Critical Indicators</b> | <b>12/14</b>                         | <b>60/70</b>        | <b>86%</b> |
|                       | HCBS Indicators            | 9/9                                  | N/A                 | 100%       |

Certification issued/dates/services

| <b>Waiver Service</b>       | <b>Certification Dates</b> | <b>Certification Type</b> |
|-----------------------------|----------------------------|---------------------------|
| Supported Living            | 02/10/2020 - 02/10/2021    | Annual                    |
| In-Home Supports            | 02/10/2020 - 02/10/2021    | Annual                    |
| Respite Hourly              | 02/10/2020 - 02/10/2021    | Annual                    |
| Employment Readiness        | 02/10/2020 - 02/10/2021    | Annual                    |
| Individualized Day Supports | 02/10/2020 - 02/10/2021    | Annual                    |