

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	MBA Nonprofit Solutions, LLC
Contact Person(s)	Laura Fisher
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Provider Services Reviewed	Employment Readiness, Supportive Employment Job Placement, Supportive Employment Job Training and Support, Supportive Employment Long-Term Follow-Along,
# Individuals Reviewed by Service	Employment Readiness - 1 Supportive Employment Job Placement - 1 Supportive Employment Job Training and Support - 2 Supportive Employment Long-Term Follow-Along - 2
Annual PCR dates	03/20/2017 - 03/22/2017
F/U Review Date(s)	05/18/2017
Annual Report Date	04/05/2017
F/U Report Date	06/01/2017

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Employment Readiness	All Q/A Indicators	42/51	144/177	81%	10/10	100%
	Critical Indicators	11/14	55/70	79%		
Supportive Employment Job Placement	All Q/A Indicators	45/55	155/193	80%	10/10	100%
	Critical Indicators	13/17	65/85	76%		

Supportive Employment Job Training and Support	All Q/A Indicators	76/87	248/297	84%	20/20	100%
	Critical Indicators	16/24	80/120	67%		
Supportive Employment Long-Term Follow-Along	All Q/A Indicators	65/73	229/257	89%	20/20	100%
	Critical Indicators	21/23	105/115	91%		
Organizational		Organizational Outcomes Score				
		# Yes/Total	Points Yes/Total	%		
	All Q/A Indicators	22/35	72/119	61%		
	Critical Indicators	6/11	30/55	55%		

The overall results on follow up review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Employment Readiness	All Q/A Indicators	50/51	174/177	98%	10/10	100%
	All Critical Indicators	14/14		100%		
Supportive Employment Job Placement	All Q/A Indicators	52/55	182/193	94%	10/10	100%
	All Critical Indicators	16/17		94%		
Supportive Employment Job Training and Support	All Q/A Indicators	84/87	284/297	96%	20/20	100%
	All Critical Indicators	22/24		92%		
Supportive Employment Long-Term Follow-Along	All Q/A Indicators	70/73	248/257	96%	20/20	100%
	All Critical Indicators	23/23		100%		
Organizational		Organizational Outcomes Score				
		#	Points	%		

		Yes/Total	Yes/Total	
	All Q/A Indicators	31/35	101/119	85%
	All Critical Indicators	8/11		73%

Certification issued/dates/services

MBA did not meet requirements for certification due to unsatisfactory scores in Organizational Critical Indicators which affected all services.

Waiver Service	Certification Type
Employment Readiness	None
Supportive Employment Job Placement	None
Supportive Employment Job Training and Support	None
Supportive Employment Long-Term Follow-Along	None