

GOVERNMENT OF THE DISTRICT OF COLUMBIA  
DEPARTMENT ON DISABILITY SERVICES

**PCR Results Web Posting**

<b>Provider Organization</b>	LIFE LINE, INC.
<b>Contact Person(s)</b>	Jerrell Saddler
<b>Phone Number</b>	202-329-4661
<b>Email Address(s)</b>	jerrell.saddler@lifelineincdc.org
<b>Provider Services Reviewed</b>	Supported Living, In-Home Supports, Respite Hourly, Respite Daily, Companion Services,
<b># Individuals Reviewed by Service</b>	Supported Living - 2 In-Home Supports - 2 Respite Hourly - 1 Respite Daily - 1 Companion Services - 2
<b>Annual PCR dates</b>	05/03/2021 - 05/05/2021
<b>F/U Review Date(s)</b>	N/A
<b>Annual Report Date</b>	05/18/2021
<b>F/U Report Date</b>	N/A

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Supported Living	All Q/A Indicators	152/153	538/541	99%	20/20	100%
	<b>Critical Indicators</b>	<b>44/44</b>	<b>220/220</b>	<b>100%</b>		
	HCBS Indicators	51/51	N/A	100%		
In-Home Supports	All Q/A Indicators	75/76	287/290	99%	20/20	100%
	<b>Critical</b>	<b>33/33</b>	<b>165/165</b>	<b>100%</b>		

	<b>Indicators</b>					
	HCBS Indicators	10/10	N/A	100%		
Respite Hourly	All Q/A Indicators	30/30	114/114	100%	10/10	100%
	<b>Critical Indicators</b>	<b>12/12</b>	<b>60/60</b>	<b>100%</b>		
	HCBS Indicators	6/6	N/A	100%		
Respite Daily	All Q/A Indicators	32/32	118/118	100%	10/10	100%
	<b>Critical Indicators</b>	<b>11/11</b>	<b>55/55</b>	<b>100%</b>		
	HCBS Indicators	6/6	N/A	100%		
Companion Services	All Q/A Indicators	80/81	308/313	98%	20/20	100%
	<b>Critical Indicators</b>	<b>34/35</b>	<b>170/175</b>	<b>97%</b>		
	HCBS Indicators	20/20	N/A	100%		

<b>Organizational</b>		<b>Organizational Outcomes Score</b>		
		# Yes/Total	Points Yes/Total	%
	All Q/A Indicators	50/52	163/167	98%
	<b>Critical Indicators</b>	<b>15/15</b>	<b>75/75</b>	<b>100%</b>
	HCBS Indicators	8/8	N/A	100%

Certification issued/dates/services

<b>Waiver Service</b>	<b>Certification Dates</b>	<b>Certification Type</b>
Supported Living	05/03/2021 - 05/03/2023	Bi-Annual
In-Home Supports	05/03/2021 - 05/03/2023	Bi-Annual
Respite Hourly	05/03/2021 - 05/03/2023	Bi-Annual
Respite Daily	05/03/2021 - 05/03/2023	Bi-Annual
Companion Services	05/03/2021 - 05/03/2023	Bi-Annual