

GOVERNMENT OF THE DISTRICT OF COLUMBIA  
DEPARTMENT ON DISABILITY SERVICES

**PCR Results Web Posting**

<b>Provider Organization</b>	LIFE LINE, INC.
<b>Contact Person(s)</b>	Jerrell Saddler
<b>Phone Number</b>	202-329-4661
<b>Email Address(s)</b>	Jerrell.saddler@lifelineincdc.org
<b>Provider Services Reviewed</b>	Companion Services,
<b># Individuals Reviewed by Service</b>	Companion Services - 2
<b>Annual PCR dates</b>	05/20/2019 - 05/22/2019
<b>F/U Review Date(s)</b>	N/A
<b>Annual Report Date</b>	05/31/2019
<b>F/U Report Date</b>	N/A

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Companion Services	All Q/A Indicators	76/80	282/300	94%	20/20	100%
	<b>Critical Indicators</b>	<b>27/30</b>	<b>135/150</b>	<b>90%</b>		
	HCBS Indicators	20/20	N/A	100%		
Organizational		Organizational Outcomes Score				
		# Yes/Total	Points Yes/Total	%		
	All Q/A Indicators	40/41	132/137	96%		
	<b>Critical Indicators</b>	<b>12/13</b>	<b>60/65</b>	<b>92%</b>		

	HCBS Indicators	6/6	N/A	100%
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Certification issued/dates/services

<b>Waiver Service</b>	<b>Certification Dates</b>	<b>Certification Type</b>
Companion Services	05/20/2019 - 05/20/2021	Bi-Annual