

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	LIFE LINE, INC.
Contact Person(s)	Rhoda Odivbri
Phone Number	301 927 7580
Email Address(s)	Liflinedc@yahoo.com
Provider Services Reviewed	Supported Living, In-Home Supports, Respite Hourly, Supported Living Periodic, Individualized Day Supports,
# Individuals Reviewed by Service	Supported Living - 2 In-Home Supports - 3 Respite Hourly - 2 Supported Living Periodic - 1 Individualized Day Supports - 2
Annual PCR dates	11/07/2016 - 11/10/2016
F/U Review Date(s)	N/A
Annual Report Date	11/17/2016
F/U Report Date	N/A

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Supported Living	All Q/A Indicators	155/160	561/580	97%	20/20	100%
	Critical Indicators	50/52	250/260	96%		
In-Home Supports	All Q/A Indicators	96/100	358/378	95%	30/30	100%
	Critical Indicators	38/42	190/210	90%		
Respite Hourly	All Q/A	50/50	180/180	100%	20/20	100%

	Indicators					
	Critical Indicators	15/15	75/75	100%		
Supported Living Periodic	All Q/A Indicators	82/84	290/300	97%	10/10	100%
	Critical Indicators	24/26	120/130	92%		
Individualized Day Supports	All Q/A Indicators	112/114	422/430	98%	20/20	100%
	Critical Indicators	44/45	220/225	98%		

Organizational		Organizational Outcomes Score		
		# Yes/Total	Points Yes/Total	%
	All Q/A Indicators	49/50	157/162	97%
	Critical Indicators	13/14	65/70	93%
Respite Services - Org. readiness only		4/4		

Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
Supported Living	11/07/2016 - 05/07/2017	Six Month
In-Home Supports	11/07/2016 - 05/07/2017	Six Month
Respite Hourly	11/07/2016 - 05/07/2017	Six Month
Supported Living Periodic	11/07/2016 - 05/07/2017	Six Month
Individualized Day Supports	11/07/2016 - 05/07/2017	Six Month