Qlarant

District of Columbia PCR

Government of the District of Columbia

# Department on Disability Services

Annual Provider Certification Review Report

Kahak Inc

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| Contact: Michael Kahak<br>Phone: 301-641-1514<br>Email: mkahak@kahak.com | Lead Surveyor: Michael Marshall<br>Phone: 443-746-4396<br>Email: marshallm@qlarant.com |
| Review Dates: 9/29/2025 - 10/3/2025 | Team Member(s): Michael Marshall |
| Location(s) Observed: 0 | Individual(s) Reviewed: 6 |
| Service(s): Companion One-to-One, In-Home Supports , Respite Hourly | |

## Overall Results

The overall results of the Provider Certification Review (PCR) are presented in Table 1. If a service scores 79% or below or if an"Alert" (poses an immediate risk to the person or people supported) was identified during the review, additional action steps will be determined based on the scores per service.

| Service | Sample Size | | Person-Centered | Satisfaction | HCBS | Organizational Outcome* | Overall Score | Overall Rating | Alert | Follow Up Review |
|---|---|---|---|---|---|---|---|---|---|---|
| | IDD | IFS | | | | | | | | |
| Companion One-to-One | 2 | 0 | 97% | 100% | N/A | 100% | 98% | Excellent | N/A | N/A |
| In-Home Supports | 2 | 0 | 99% | 100% | N/A | 100% | 99% | Excellent | N/A | N/A |
| Respite Hourly | 2 | 0 | 100% | 100% | N/A | 100% | 100% | Excellent | N/A | N/A |

*Please note, the Organizational Outcomes are only scored once and apply to all services reviewed.

## Person Centered Outcomes

The results of the Person-Centered Outcomes Domains and Satisfaction are presented below.

Person Centered Outcome and Satisfaction Result*

| Service | | Person-Centered | | | Satisfaction | |
|---|---|---|---|---|---|---|
| | | Indicators Met | Points Met | Score | Indicators Met | Score |
| Companion One-to-One | All Q/A | 50/52 | 355/365 | 97% | 34/34 | 100% |
| | Critical | 23/23 | 250/250 | 100% | | |
| | HCBS | 59/60 | 384/389 | | | |
| In-Home Supports | All Q/A | 59/60 | 384/389 | 99% | 34/34 | 100% |
| | Critical | 25/25 | 260/260 | 100% | | |
| | HCBS | | | | | |
| Respite Hourly | All Q/A | 48/48 | 332/332 | 100% | 34/34 | 100% |
| | Critical | 20/20 | 220/220 | 100% | | |
| | HCBS | | | | | |

*Scores were determined by totaling up the number of points for the "yes" answers and dividing this number by the total number of points for all Q/A indicators that applied. The results have been reported as a percentage of "yes" answers.

## Organizational Outcomes

The table below provides the specific results for the Organizational Outcomes.

Organizational Outcomes Results

| Indicator Type | Organizational Outcomes | | |
|---|---|---|---|
| | Indicators Met | Points Met | Score |
| All Q/A | 40/40 | 153/153 | 100% |
| Critical | 12/12 | 85/85 | 100% |
| HCBS | N/A | N/A | N/A |

## Certification Results

The following table shows for each service reviewed the certification dates and next PCR type.

Certification Dates by Service and Type

| Waiver Service | Certification Dates | Next PCR Type |
|---|---|---|
| Companion One-to-One | 09/29/2025 - 09/28/2027 | Annual PCR |
| In-Home Supports | 09/29/2025 - 09/28/2027 | Annual PCR |
| Respite Hourly | 09/29/2025 - 09/28/2027 | Annual PCR |