

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	Joyful Healthcare Inc.
Contact Person(s)	Amos Mubang, CEO, Joyful Healthcare
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Provider Services Reviewed	In-Home Supports, Respite Hourly, Supported Living Periodic,
# Individuals Reviewed by Service	In-Home Supports - 1 Respite Hourly - 1 Supported Living Periodic - 1
Annual PCR dates	03/14/2016 - 03/16/2016
F/U Review Date(s)	N/A
Annual Report Date	03/21/2016
F/U Report Date	N/A

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
In-Home Supports	All Q/A Indicators	33/34	119/122	98%	10/10	100%
	Critical Indicators	12/12	60/60	100%		
Respite Hourly	All Q/A Indicators	22/22	78/78	100%	10/10	100%
	Critical Indicators	7/7	35/35	100%		
Supported Living Periodic	All Q/A Indicators	69/71	233/239	97%	8/10	80%
	Critical	19/19	95/95	100%		

Indicators				
Organizational		Organizational Outcomes Score		
		# Yes/Total	Points Yes/Total	%
	All Q/A Indicators	37/40	117/128	91%
	Critical Indicators	10/12	50/60	83%
Respite Services - Org. readiness only		4/4		

Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
In-Home Supports	03/14/2016 - 03/14/2017	Annual
Respite Hourly	03/14/2016 - 03/14/2017	Annual
Supported Living Periodic	03/14/2016 - 03/14/2017	Annual