

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	Joyful Healthcare Inc.
Contact Person(s)	George Muma
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Provider Services Reviewed	In-Home Supports, Supported Living Periodic, Companion Services,
# Individuals Reviewed by Service	In-Home Supports - 1 Supported Living Periodic - 1 Companion Services - 1
Annual PCR dates	09/27/2021 - 09/29/2021
F/U Review Date(s)	N/A
Annual Report Date	10/07/2021
F/U Report Date	N/A

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
In-Home Supports	All Q/A Indicators	31/31	115/115	100%	10/10	100%
	Critical Indicators	12/12	60/60	100%		
	HCBS Indicators	5/5	N/A	100%		
Supported Living Periodic	All Q/A Indicators	78/78	272/272	100%	10/10	100%
	Critical Indicators	21/21	105/105	100%		
	HCBS	24/24	N/A	100%		

	Indicators					
Companion Services	All Q/A Indicators	40/40	160/160	100%	10/10	100%
	Critical Indicators	20/20	100/100	100%		
	HCBS Indicators	10/10	N/A	100%		

Organizational		Organizational Outcomes Score		
		# Yes/Total	Points Yes/Total	%
	All Q/A Indicators	43/43	144/144	100%
	Critical Indicators	14/14	70/70	100%
	HCBS Indicators	8/8	N/A	100%

Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
In-Home Supports	09/27/2021 - 09/27/2022	Annual
Supported Living Periodic	09/27/2021 - 09/27/2022	Annual
Companion Services	09/27/2021 - 09/27/2022	Annual