

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	Joyful Healthcare Inc.
Contact Person(s)	Amos Mubang, CEO, Joyful Healthcare Inc.
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Provider Services Reviewed	In-Home Supports, Respite Hourly, Supported Living Periodic,
# Individuals Reviewed by Service	In-Home Supports - 2 Respite Hourly - 1 Supported Living Periodic - 1
Annual PCR dates	03/09/2015 - 03/11/2015
F/U Review Date(s)	N/A
Annual Report Date	03/23/2015
F/U Report Date	N/A

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
In-Home Supports	All Q/A Indicators	70/71	256/261	98%	20/20	100%
	Critical Indicators	27/28	135/140	96%		
Respite Hourly	All Q/A Indicators	26/26	96/96	100%	10/10	100%
	Critical Indicators	10/10	50/50	100%		
Supported Living Periodic	All Q/A Indicators	67/69	227/233	97%	9/9	100%
	Critical Indicators	19/19	95/95	100%		

Indicators					
Organizational		Organizational Outcomes Score			
		# Yes/Total	Points Yes/Total	%	
	All Q/A Indicators	40/40	128/128	100%	
	Critical Indicators	12/12	60/60	100%	
Respite Services - Org. readiness only		4/4			

Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
In-Home Supports	03/09/2015 - 03/09/2016	Annual
Respite Hourly	03/09/2015 - 03/09/2016	Annual
Supported Living Periodic	03/09/2015 - 03/09/2016	Annual