

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	Hope Found, Inc.
Contact Person(s)	Emmanuel Khumbah
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Provider Services Reviewed	Supported Living, In-Home Supports, Respite Hourly, Supported Living Periodic, Companion Services,
# Individuals Reviewed by Service	Supported Living - 2 In-Home Supports - 7 Respite Hourly - 4 Supported Living Periodic - 2 Companion Services - 3
Annual PCR dates	02/04/2019 - 02/06/2019
F/U Review Date(s)	04/01/2019
Annual Report Date	02/18/2019
F/U Report Date	04/10/2019

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Supported Living	All Q/A Indicators	142/150	502/530	95%	20/20	100%
	Critical Indicators	40/42	200/210	95%		
	HCBS Indicators	47/48	N/A	98%		
In-Home Supports	All Q/A Indicators	216/232	808/870	93%	70/70	100%
	Critical	87/94	435/470	93%		

	Indicators					
	HCBS Indicators	35/35	N/A	100%		
Respite Hourly	All Q/A Indicators	97/99	359/365	98%	40/40	100%
	Critical Indicators	34/34	170/170	100%		
	HCBS Indicators	24/24	N/A	100%		
Supported Living Periodic	All Q/A Indicators	125/132	439/468	94%	20/20	100%
	Critical Indicators	34/39	170/195	87%		
	HCBS Indicators	44/44	N/A	100%		
Companion Services	All Q/A Indicators	108/111	408/419	97%	30/30	100%
	Critical Indicators	42/43	210/215	98%		
	HCBS Indicators	30/30	N/A	100%		
Organizational		Organizational Outcomes Score				
		# Yes/Total	Points Yes/Total	%		
	All Q/A Indicators	47/52	145/164	88%		
	Critical Indicators	11/14	55/70	79%		
	HCBS Indicators	9/9	N/A	100%		

The overall results on follow up review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Supported Living	All Q/A Indicators	149/150	525/530	99%	20/20	100%
	All Critical Indicators	41/42		98%		
In-Home Supports	All Q/A Indicators	228/232	856/870	98%	70/70	100%

	All Critical Indicators	93/94		99%		
Respite Hourly	All Q/A Indicators	99/99	365/365	100%	40/40	100%
	All Critical Indicators	34/34		100%		
Supported Living Periodic	All Q/A Indicators	130/132	460/468	98%	20/20	100%
	All Critical Indicators	38/39		97%		
Companion Services	All Q/A Indicators	111/111	419/419	100%	30/30	100%
	All Critical Indicators	43/43		100%		
Organizational		Organizational Outcomes Score				
		# Yes/Total	Points Yes/Total	%		
	All Q/A Indicators	52/52	164/164	100%		
	All Critical Indicators	14/14		100%		

Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
Supported Living	02/04/2019 - 02/04/2020	Annual
In-Home Supports	02/04/2019 - 02/04/2020	Annual
Respite Hourly	02/04/2019 - 02/04/2020	Annual
Supported Living Periodic	02/04/2019 - 02/04/2020	Annual
Companion Services	02/04/2019 - 02/04/2020	Annual