



District of Columbia PCR

Government of the District of Columbia  
Department on Disability Services

Annual Provider Certification Review Report

Hope Found Inc

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Review Dates: 2/9/2026 - 2/13/2026	Team Member(s): Hannah During, Hawa Sylla, Jaleesa Myles, Keesa Robinson, Mariko Carrington
Location(s) Observed: 4	Individual(s) Reviewed: 13
Service(s): Companion One-to-One, Host Home , In-Home Supports , Respite Daily , Respite Hourly , Supported Living	

## Overall Results

The overall results of the Provider Certification Review (PCR) are presented in Table 1. If a service scores 79% or below or if an “Alert” (poses an immediate risk to the person or people supported) was identified during the review, additional action steps will be determined based on the scores per service.

Service	Sample Size		Person-Centered	Satisfaction	HCBS	Organizational Outcome*	Overall Score	Overall Rating	Alert	Follow Up Review
	IDD	IFS								
Companion One-to-One	2	0	94%	100%	N/A	76%	88%	Satisfactory	N/A	N/A
Host Home	2	0	91%	100%	100%	76%	87%	Needs Improvement	2	03/10/2026
In-Home Supports	3	0	95%	100%	N/A	76%	90%	Excellent	N/A	N/A
Respite Daily	2	0	82%	N/A	100%	76%	79%	Needs Improvement	2	03/10/2026
Respite Hourly	2	0	84%	100%	N/A	76%	81%	Needs Improvement	2	03/10/2026
Supported Living	2	0	95%	100%	100%	76%	91%	Needs Improvement	1	03/10/2026

\*Please note, the Organizational Outcomes are only scored once and apply to all services reviewed.

## Person Centered Outcomes

The results of the Person-Centered Outcomes Domains and Satisfaction are presented below.

### Person Centered Outcome and Satisfaction Result\*

Service		Person-Centered			Satisfaction	
		Indicators Met	Points Met	Score	Indicators Met	Score
Companion One-to-One	All Q/A	86/89	517/550	94%	34/34	100%
	Critical	34/36	335/365	92%		
	HCBS	140/149	699/771			
Host Home	All Q/A	140/149	699/771	91%	34/34	100%
	Critical	34/38	345/400	86%		

Host Home	HCBS	37/37	125/125	100%		
In-Home Supports	All Q/A	100/107	626/661	95%	34/34	100%
	Critical	41/42	415/430	97%		
	HCBS					
Respite Daily	All Q/A	57/63	300/368	82%	0/0	N/A
	Critical	16/18	175/205	85%		
	HCBS					
Respite Hourly	All Q/A	49/55	291/347	84%	34/34	100%
	Critical	20/22	190/220	86%		
	HCBS					
Supported Living	All Q/A	157/164	817/857	95%	34/34	100%
	Critical	45/47	445/470	95%		
	HCBS	36/36	122/122	100%		

\*Scores were determined by totaling up the number of points for the “yes” answers and dividing this number by the total number of points for all Q/A indicators that applied. The results have been reported as a percentage of “yes” answers.

## Organizational Outcomes

The table below provides the specific results for the Organizational Outcomes.

### Organizational Outcomes Results

Indicator Type	Organizational Outcomes		
	Indicators Met	Points Met	Score
All Q/A	51/59	177/234	76%
Critical	14/19	90/140	64%
HCBS	11/12	33/38	87%

## Certification Results

The following table shows for each service reviewed the certification dates and next PCR type.

### Certification Dates by Service and Type

Waiver Service	Certification Dates	Next PCR Type
Companion One-to-One	02/09/2026 - 02/08/2027	Annual PCR
Host Home	N/A	Follow-Up PCR
In-Home Supports	02/09/2026 - 02/08/2028	Annual PCR
Respite Daily	N/A	Follow-Up PCR
Respite Hourly	N/A	Follow-Up PCR
Supported Living	N/A	Follow-Up PCR