



District of Columbia PCR

Government of the District of Columbia
Department on Disability Services

Annual Provider Certification Review Report

Hope Found Inc

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Review Dates: 2/12/2024 - 2/16/2024	Team Member(s): Courtney Knox, Michelle Freeman, Shani McGee, Shavonna Johnson
Location(s) Observed: 3	Individual(s) Reviewed: 15
Service(s): Companion One-to-One, Host Home , In-Home Supports , Respite Daily , Respite Hourly , Supported Living	

Overall Results

The overall results of the Provider Certification Review (PCR) are presented in Table 1. If a service scores 79% or below or if an “Alert” (poses an immediate risk to the person or people supported) was identified during the review, additional action steps will be determined based on the scores per service.

Service	Sample Size	Person-Centered	Satisfaction	HCBS	Organizational Outcome*	Overall Score	Overall Rating	Alert	Follow Up Review
Companion One-to-One	2	100%	100%	N/A	93%	98%	Excellent	N/A	N/A
Host Home	2	97%	100%	100%	93%	96%	Excellent	N/A	N/A
In-Home Supports	4	100%	100%	N/A	93%	98%	Excellent	N/A	N/A
Respite Daily	2	100%	100%	N/A	93%	97%	Excellent	N/A	N/A
Respite Hourly	3	100%	100%	N/A	93%	98%	Excellent	N/A	N/A
Supported Living	2	98%	100%	100%	93%	97%	Excellent	N/A	N/A

*Please note, the Organizational Outcomes are only scored once and apply to all services reviewed.

Person Centered Outcomes

The results of the Person-Centered Outcomes Domains and Satisfaction are presented below.

Person Centered Outcome and Satisfaction Result*

Service		Person-Centered			Satisfaction	
		Indicators Met	Points Met	Score	Indicators Met	Score
Companion One-to-One	All Q/A	63/63	389/389	100%	20/20	100%
	Critical	30/30	290/290	100%		
	HCBS	147/150	701/722			
Host Home	All Q/A	147/150	701/722	97%	20/20	100%
	Critical	38/39	380/395	96%		
	HCBS	35/35	119/119	100%		
In-Home Supports	All Q/A	101/101	559/559	100%	40/40	100%
	Critical	42/42	390/390	100%		

In-Home Supports	HCBS					
Respite Daily	All Q/A	62/62	338/338	100%	20/20	100%
	Critical	23/23	223/223	100%		
	HCBS					
Respite Hourly	All Q/A	74/74	404/404	100%	30/30	100%
	Critical	28/28	266/266	100%		
	HCBS					
Supported Living	All Q/A	149/151	739/754	98%	20/20	100%
	Critical	44/46	430/445	97%		
	HCBS	30/30	104/104	100%		

*Scores were determined by totaling up the number of points for the “yes” answers and dividing this number by the total number of points for all Q/A indicators that applied. The results have been reported as a percentage of “yes” answers.

Organizational Outcomes

The table below provides the specific results for the Organizational Outcomes.

Organizational Outcomes Results

Indicator Type	Organizational Outcomes		
	Indicators Met	Points Met	Score
All Q/A	47/48	186/201	93%
Critical	14/15	105/120	88%
HCBS	3/3	7/7	100%

Certification Results

The following table shows for each service reviewed the certification dates and next PCR type.

Certification Dates by Service and Type

Waiver Service	Certification Dates	Next PCR Type
Companion One-to-One	02/12/2024 - 02/11/2026	Annual PCR

Host Home	02/12/2024 - 02/11/2026	Annual HCBS PCR
In-Home Supports	02/12/2024 - 02/11/2026	Annual PCR
Respite Daily	02/12/2024 - 02/11/2026	Annual PCR
Respite Hourly	02/12/2024 - 02/11/2026	Annual PCR
Supported Living	02/12/2024 - 02/11/2026	Annual HCBS PCR