

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	HELPING HANDS Adult Day
Contact Person(s)	Eleanor Bonner
Phone Number	301-856-5553
Email Address(s)	hhadultday@aol.com
Provider Services Reviewed	Day Habilitation, Day Habilitation One-to-One,
# Individuals Reviewed by Service	Day Habilitation - 2 Day Habilitation One-to-One - 1
Annual PCR dates	12/04/2017 - 12/06/2017
F/U Review Date(s)	02/15/2018
Annual Report Date	12/18/2017
F/U Report Date	02/26/2018

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Day Habilitation	All Q/A Indicators	91/99	335/367	91%	20/20	100%
	Critical Indicators	31/35	155/175	89%		
Day Habilitation One-to-One	All Q/A Indicators	48/54	178/200	89%	10/10	100%
	Critical Indicators	18/20	90/100	90%		
Organizational		Organizational Outcomes Score				
		#	Points	%		

		Yes/Total	Yes/Total	
	All Q/A Indicators	35/41	115/141	82%
	Critical Indicators	9/13	45/65	69%

The overall results on follow up review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Day Habilitation	All Q/A Indicators	97/98	357/362	99%	20/20	100%
	All Critical Indicators	33/34		97%		
Day Habilitation One-to-One	All Q/A Indicators	50/53	186/195	95%	10/10	100%
	All Critical Indicators	19/19		100%		
Organizational		Organizational Outcomes Score				
		# Yes/Total	Points Yes/Total	%		
	All Q/A Indicators	37/39	123/133	92%		
	All Critical Indicators	10/12		83%		

Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
Day Habilitation	12/04/2017 - 06/04/2018	Six Month
Day Habilitation One-to-One	12/04/2017 - 06/04/2018	Six Month