



District of Columbia PCR

Government of the District of Columbia  
Department on Disability Services

Annual Provider Certification Review Report

Headstart to Life

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Review Dates: 8/25/2025 - 8/29/2025	Team Member(s): Athena Duvernay, Randall Smith
Location(s) Observed: 0	Individual(s) Reviewed: 6
Service(s): Supportive Employment Job Placement , Supportive Employment Job Training and Support , Supportive Employment Long-Term Follow-Along	

## Overall Results

The overall results of the Provider Certification Review (PCR) are presented in Table 1. If a service scores 79% or below or if an “Alert” (poses an immediate risk to the person or people supported) was identified during the review, additional action steps will be determined based on the scores per service.

Service	Sample Size		Person-Centered	Satisfaction	HCBS	Organizational Outcome*	Overall Score	Overall Rating	Alert	Follow Up Review
	IDD	IFS								
Supportive Employment Job Placement	2	0	98%	100%	100%	90%	96%	Excellent	N/A	N/A
Supportive Employment Job Training and Support	2	0	99%	100%	100%	90%	97%	Excellent	N/A	N/A
Supportive Employment Long-Term Follow-Along	1	1	96%	100%	N/A	90%	94%	Excellent	N/A	N/A

\*Please note, the Organizational Outcomes are only scored once and apply to all services reviewed.

## Person Centered Outcomes

The results of the Person-Centered Outcomes Domains and Satisfaction are presented below.

### Person Centered Outcome and Satisfaction Result\*

Service		Person-Centered			Satisfaction	
		Indicators Met	Points Met	Score	Indicators Met	Score
Supportive Employment Job Placement	All Q/A	79/83	481/493	98%	34/34	100%
	Critical	27/27	295/295	100%		
	HCBS	12/12	36/36	100%		
Supportive Employment Job Training and Support	All Q/A	86/88	490/496	99%	34/34	100%
	Critical	26/26	280/280	100%		
	HCBS	12/12	36/36	100%		

Supportive Employment Long-Term Follow-Along	All Q/A	59/65	385/403	96%	34/34	100%
	Critical	24/24	260/260	100%		
	HCBS	0/0	0/0	N/A		

\*Scores were determined by totaling up the number of points for the “yes” answers and dividing this number by the total number of points for all Q/A indicators that applied. The results have been reported as a percentage of “yes” answers.

## Organizational Outcomes

The table below provides the specific results for the Organizational Outcomes.

### Organizational Outcomes Results

Indicator Type	Organizational Outcomes		
	Indicators Met	Points Met	Score
All Q/A	37/43	146/162	90%
Critical	12/12	85/85	100%
HCBS	5/5	11/11	100%

## Certification Results

The following table shows for each service reviewed the certification dates and next PCR type.

### Certification Dates by Service and Type

Waiver Service	Certification Dates	Next PCR Type
Supportive Employment Job Placement	08/25/2025 - 08/24/2027	Annual HCBS PCR
Supportive Employment Job Training and Support	08/25/2025 - 08/24/2027	Annual HCBS PCR
Supportive Employment Long-Term Follow-Along	08/25/2025 - 08/24/2027	Annual HCBS PCR