

GOVERNMENT OF THE DISTRICT OF COLUMBIA  
DEPARTMENT ON DISABILITY SERVICES

**PCR Results Web Posting**

<b>Provider Organization</b>	Grace and Mercy Health Services, INC
<b>Contact Person(s)</b>	Mercy Forlu
<b>Phone Number</b>	202-359-9725
<b>Email Address(s)</b>	info@gracemercyhs.com
<b>Provider Services Reviewed</b>	In-Home Supports, Respite Hourly, Companion Services,
<b># Individuals Reviewed by Service</b>	In-Home Supports - 2 Respite Hourly - 2 Companion Services - 2
<b>Annual PCR dates</b>	08/02/2021 - 08/04/2021
<b>F/U Review Date(s)</b>	N/A
<b>Annual Report Date</b>	08/17/2021
<b>F/U Report Date</b>	N/A

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
In-Home Supports	All Q/A Indicators	71/72	271/274	99%	20/20	100%
	<b>Critical Indicators</b>	<b>31/31</b>	<b>155/155</b>	<b>100%</b>		
	HCBS Indicators	10/10	N/A	100%		
Respite Hourly	All Q/A Indicators	54/54	200/200	100%	20/20	100%
	<b>Critical Indicators</b>	<b>20/20</b>	<b>100/100</b>	<b>100%</b>		
	HCBS	12/12	N/A	100%		

	Indicators					
Companion Services	All Q/A Indicators	68/69	256/259	99%	20/20	100%
	<b>Critical Indicators</b>	<b>26/26</b>	<b>130/130</b>	<b>100%</b>		
	HCBS Indicators	20/20	N/A	100%		

<b>Organizational</b>		<b>Organizational Outcomes Score</b>		
		# Yes/Total	Points Yes/Total	%
	All Q/A Indicators	41/42	134/139	96%
	<b>Critical Indicators</b>	<b>12/13</b>	<b>60/65</b>	<b>92%</b>
	HCBS Indicators	5/5	N/A	100%

Certification issued/dates/services

<b>Waiver Service</b>	<b>Certification Dates</b>	<b>Certification Type</b>
In-Home Supports	08/02/2021 - 08/02/2023	Bi-Annual
Respite Hourly	08/02/2021 - 08/02/2023	Bi-Annual
Companion Services	08/02/2021 - 08/02/2023	Bi-Annual