

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	Grace and Mercy Health Services, LLC
Contact Person(s)	Mercy Forlu
Phone Number	(301)-441-2368
Email Address(s)	gmhs10@yahoo.com
Provider Services Reviewed	In-Home Supports, Respite Hourly,
# Individuals Reviewed by Service	In-Home Supports - 2 Respite Hourly - 1
Annual PCR dates	09/16/2013 - 09/18/2013
F/U Review Date(s)	11/25/2013
Annual Report Date	09/24/2013
F/U Report Date	11/29/2013

The overall results on initial review were:

Service	Person Centered Domains Score	%	Organization Score	%	Rating	Satisfaction Score	%
	# Yes/Total		# Yes/Total			# Yes/Total	
In-Home Supports	64/72	89%	32/34	94%	Needs Improvement	19/20	95%
All Mandatory Indicators	19/19	100%	12/13	92%			
Respite Hourly	29/32	91%	32/34	94%	Needs Improvement	9/10	90%
All Mandatory Indicators	7/7	100%	12/13	92%			

The overall results on follow up review were:

Service	Person Centered Domains Score	%	Organization Score	%	Rating	Satisfaction Score	%
	# Yes/Total		# Yes/Total			# Yes/Total	
In-Home Supports	70/71	99%	34/34	100%	Satisfactory	19/20	19/20 95%
All Mandatory Indicators	19/19	100%	13/13	100%			
Respite Hourly	32/32	100%	34/34	100%	Satisfactory	9/10	9/10 90%
All Mandatory Indicators	7/7	100%	13/13	100%			

Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
In-Home Supports	09/16/2013 - 09/16/2014	Annual
Respite Hourly	09/16/2013 - 09/16/2014	Annual