

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	Global Resources and Supports, LLC
Contact Person(s)	Tonya Coppin-Fox
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Provider Services Reviewed	Supported Living, In-Home Supports, Respite Daily, Host Home, Supportive Employment Job Training and Support, Supportive Employment Long-Term Follow-Along, Companion Services,
# Individuals Reviewed by Service	Supported Living - 2 In-Home Supports - 2 Respite Daily - 1 Host Home - 1 Supportive Employment Job Training and Support - 2 Supportive Employment Long-Term Follow-Along - 1 Companion Services - 2
Annual PCR dates	01/25/2021 - 01/28/2021
F/U Review Date(s)	N/A
Annual Report Date	02/08/2021
F/U Report Date	N/A

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Supported Living	All Q/A Indicators	149/154	527/548	96%	20/20	100%
	Critical Indicators	42/45	210/225	93%		

	HCBS Indicators	51/51	N/A	100%		
In-Home Supports	All Q/A Indicators	63/65	231/239	97%	20/20	100%
	Critical Indicators	23/24	115/120	96%		
	HCBS Indicators	10/10	N/A	100%		
Respite Daily	All Q/A Indicators	30/30	106/106	100%	10/10	100%
	Critical Indicators	9/9	45/45	100%		
	HCBS Indicators	6/6	N/A	100%		
Host Home	All Q/A Indicators	73/73	255/255	100%	10/10	100%
	Critical Indicators	19/19	95/95	100%		
	HCBS Indicators	26/26	N/A	100%		
Supportive Employment Job Training and Support	All Q/A Indicators	100/100	342/342	100%	20/20	100%
	Critical Indicators	27/27	135/135	100%		
	HCBS Indicators	30/30	N/A	100%		
Supportive Employment Long-Term Follow-Along	All Q/A Indicators	39/39	143/143	100%	10/10	100%
	Critical Indicators	15/15	75/75	100%		
	HCBS Indicators	5/5	N/A	100%		
Companion Services	All Q/A Indicators	81/84	309/320	97%	20/20	100%
	Critical Indicators	33/34	165/170	97%		
	HCBS Indicators	20/20	N/A	100%		

Organizational		Organizational Outcomes Score		
		# Yes/Total	Points Yes/Total	%
	All Q/A Indicators	57/59	176/186	95%

	Critical Indicators	14/16	70/80	88%
	HCBS Indicators	9/9	N/A	100%

Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
Supported Living	01/25/2021 - 01/25/2022	Annual
In-Home Supports	01/25/2021 - 01/25/2022	Annual
Respite Daily	01/25/2021 - 01/25/2022	Annual
Host Home	01/25/2021 - 01/25/2022	Annual
Supportive Employment Job Training and Support	01/25/2021 - 01/25/2022	Annual
Supportive Employment Long-Term Follow-Along	01/25/2021 - 01/25/2022	Annual
Companion Services	01/25/2021 - 01/25/2022	Annual