



District of Columbia PCR

Government of the District of Columbia
Department on Disability Services

Annual Provider Certification Review Report

Global Resources and Supports Llc

Contact: Tonya Coppin-Fox Phone: 301-585-3616 Email: tcoppin@globalrs.org	Lead Surveyor: Katrina Tirao Phone: 443-746-4396 Email: tiraok@qlarant.com
Review Dates: 1/13/2025 - 1/17/2025	Team Member(s): Dominique Cassamajor, Mary Holst, Michael Marshall, Randall Smith, Tekia Wicks
Location(s) Observed: 4	Individual(s) Reviewed: 16
Service(s): Day Habilitation One-to-One , Day Habilitation Small Group, Host Home , In-Home Supports , Individualized Day Supports , Supported Living , Supportive Employment Job Placement , Supportive Employment Job Training and Support , Supportive Employment Long-Term Follow-Along	

Overall Results

The overall results of the Provider Certification Review (PCR) are presented in Table 1. If a service scores 79% or below or if an “Alert” (poses an immediate risk to the person or people supported) was identified during the review, additional action steps will be determined based on the scores per service.

Service	Sample Size		Person-Centered	Satisfaction	HCBS	Organizational Outcome*	Overall Score	Overall Rating	Alert	Follow Up Review
	IDD	IFS								
Day Habilitation One-to-One	2	0	98%	100%	100%	100%	98%	Excellent	N/A	N/A
Day Habilitation Small Group	0	1	97%	100%	100%	100%	98%	Excellent	N/A	N/A
Host Home	2	0	94%	100%	100%	100%	95%	Excellent	N/A	N/A
In-Home Supports	2	0	100%	100%	N/A	100%	100%	Excellent	N/A	N/A
Individualized Day Supports	2	0	98%	100%	100%	100%	99%	Excellent	N/A	N/A
Supported Living	2	0	95%	100%	100%	100%	96%	Excellent	N/A	N/A
Supportive Employment Job Placement	2	0	99%	100%	100%	100%	99%	Excellent	N/A	N/A
Supportive Employment Job Training and Support	2	0	99%	100%	100%	100%	99%	Excellent	N/A	N/A
Supportive Employment Long-Term Follow-Along	1	0	98%	100%	N/A	100%	99%	Excellent	N/A	N/A

*Please note, the Organizational Outcomes are only scored once and apply to all services reviewed.

Person Centered Outcomes

The results of the Person-Centered Outcomes Domains and Satisfaction are presented below.

Person Centered Outcome and Satisfaction Result*

Service		Person-Centered			Satisfaction	
		Indicators Met	Points Met	Score	Indicators Met	Score
Day Habilitation One-to-One	All Q/A	105/108	571/584	98%	34/34	100%
	Critical	32/32	320/320	100%		
	HCBS	20/20	60/60	100%		
Day Habilitation Small Group	All Q/A	49/51	274/282	97%	17/17	100%
	Critical	15/15	155/155	100%		
	HCBS	9/9	27/27	100%		
Host Home	All Q/A	141/147	692/738	94%	34/34	100%
	Critical	35/39	350/390	90%		
	HCBS	38/38	128/128	100%		
Individualized Day Supports	All Q/A	94/97	506/515	98%	34/34	100%
	Critical	32/32	280/280	100%		
	HCBS	19/19	57/57	100%		
In-Home Supports	All Q/A	57/57	346/346	100%	34/34	100%
	Critical	24/24	235/235	100%		
	HCBS					
Supported Living	All Q/A	142/147	755/791	95%	34/34	100%
	Critical	40/42	415/440	94%		
	HCBS	37/37	125/125	100%		
Supportive Employment Job Placement	All Q/A	103/105	579/587	99%	34/34	100%
	Critical	31/31	335/335	100%		
	HCBS	16/16	48/48	100%		
Supportive Employment Job Training and Support	All Q/A	92/94	499/505	99%	34/34	100%
	Critical	24/24	265/265	100%		
	HCBS	18/18	54/54	100%		
Supportive Employment Long-Term Follow-Along	All Q/A	26/27	163/166	98%	17/17	100%
	Critical	10/10	105/105	100%		

Supportive Employment Long-Term Follow-Along	HCBS	0/0	0/0	N/A		
--	------	-----	-----	-----	--	--

*Scores were determined by totaling up the number of points for the “yes” answers and dividing this number by the total number of points for all Q/A indicators that applied. The results have been reported as a percentage of “yes” answers.

Organizational Outcomes

The table below provides the specific results for the Organizational Outcomes.

Organizational Outcomes Results

Indicator Type	Organizational Outcomes		
	Indicators Met	Points Met	Score
All Q/A	54/54	217/217	100%
Critical	15/15	120/120	100%
HCBS	8/8	18/18	100%

Certification Results

The following table shows for each service reviewed the certification dates and next PCR type.

Certification Dates by Service and Type

Waiver Service	Certification Dates	Next PCR Type
Day Habilitation One-to-One	01/13/2025 - 01/12/2027	Annual HCBS PCR
Day Habilitation Small Group	01/13/2025 - 01/12/2027	Annual HCBS PCR
Host Home	01/13/2025 - 01/12/2027	Annual HCBS PCR
In-Home Supports	01/13/2025 - 01/12/2027	Annual PCR
Individualized Day Supports	01/13/2025 - 01/12/2027	Annual HCBS PCR
Supported Living	01/13/2025 - 01/12/2027	Annual HCBS PCR
Supportive Employment Job Placement	01/13/2025 - 01/12/2027	Annual HCBS PCR
Supportive Employment Job Training and Support	01/13/2025 - 01/12/2027	Annual HCBS PCR
Supportive Employment Long-Term Follow-Along	01/13/2025 - 01/12/2027	Annual HCBS PCR