

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	Global Resources and Supports, LLC
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Provider Services Reviewed	Supported Living, In-Home Supports, Respite Daily, Host Home, Day Habilitation, Employment Readiness, Supportive Employment Job Placement, Supportive Employment Job Training and Support, Supportive Employment Long-Term Follow-Along, Day Habilitation One-to-One, Individualized Day Supports,
# Individuals Reviewed by Service	Supported Living – 2, In-Home Supports – 2, Respite Daily - 1 Host Home – 1, Day Habilitation – 2, Employment Readiness - 2 Supportive Employment Job Placement - 1 Supportive Employment Job Training and Support - 2 Supportive Employment Long-Term Follow-Along - 1 Day Habilitation One-to-One - 2 Individualized Day Supports - 4
Annual PCR dates	01/27/2020 - 01/29/2020
F/U Review Date(s)	06/02/2020
Annual Report Date	02/05/2020
F/U Report Date	06/05/2020

The overall results on initial review were:

Service	Person Centered Domains Score	Satisfaction Score

		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Supported Living	All Q/A Indicators	150/158	522/554	94%	20/20	100%
	Critical Indicators	38/42	190/210	90%		
	HCBS Indicators	51/52	N/A	98%		
In-Home Supports	All Q/A Indicators	53/56	195/206	95%	20/20	100%
	Critical Indicators	20/21	100/105	95%		
	HCBS Indicators	10/10	N/A	100%		
Respite Daily	All Q/A Indicators	24/24	86/86	100%	10/10	100%
	Critical Indicators	7/7	35/35	100%		
	HCBS Indicators	6/6	N/A	100%		
Host Home	All Q/A Indicators	54/56	186/192	97%	10/10	100%
	Critical Indicators	12/12	60/60	100%		
	HCBS Indicators	25/25	N/A	100%		
Day Habilitation	All Q/A Indicators	94/98	342/358	96%	20/20	100%
	Critical Indicators	31/33	155/165	94%		
	HCBS Indicators	33/33	N/A	100%		
Employment Readiness	All Q/A Indicators	91/92	321/326	98%	20/20	100%
	Critical Indicators	28/29	140/145	97%		
	HCBS Indicators	34/34	N/A	100%		
Supportive Employment Job Placement	All Q/A Indicators	43/43	151/151	100%	10/10	100%
	Critical Indicators	14/14	70/70	100%		
	HCBS Indicators	15/15	N/A	100%		

Supportive Employment Job Training and Support	All Q/A Indicators	95/97	327/337	97%	20/20	100%
	Critical Indicators	27/29	135/145	93%		
	HCBS Indicators	28/28	N/A	100%		
Supportive Employment Long-Term Follow-Along	All Q/A Indicators	30/33	106/117	91%	10/10	100%
	Critical Indicators	10/11	50/55	91%		
	HCBS Indicators	5/5	N/A	100%		
Day Habilitation One-to-One	All Q/A Indicators	106/107	380/385	99%	20/20	100%
	Critical Indicators	34/35	170/175	97%		
	HCBS Indicators	34/34	N/A	100%		
Individualized Day Supports	All Q/A Indicators	194/200	714/740	96%	40/40	100%
	Critical Indicators	68/72	340/360	94%		
	HCBS Indicators	64/64	N/A	100%		

Organizational		Organizational Outcomes Score		
		# Yes/Total	Points Yes/Total	%
	All Q/A Indicators	49/55	149/175	85%
	Critical Indicators	11/15	55/75	73%
	HCBS Indicators	9/9	N/A	100%

The overall results on follow up review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Supported Living	All Q/A Indicators	156/158	548/554	99%	20/20	100%
	All Critical	42/42		100%		

	Indicators					
	HCBS Indicators	52/52	N/A	100%		
In-Home Supports	All Q/A Indicators	56/56	206/206	100%	20/20	100%
	All Critical Indicators	21/21		100%		
	HCBS Indicators	10/10	N/A	100%		
Respite Daily	All Q/A Indicators	24/24	86/86	100%	10/10	100%
	All Critical Indicators	7/7		100%		
	HCBS Indicators	6/6	N/A	100%		
Host Home	All Q/A Indicators	55/56	189/192	98%	10/10	100%
	All Critical Indicators	12/12		100%		
	HCBS Indicators	25/25	N/A	100%		
Day Habilitation	All Q/A Indicators	97/98	355/358	99%	20/20	100%
	All Critical Indicators	33/33		100%		
	HCBS Indicators	33/33	N/A	100%		
Employment Readiness	All Q/A Indicators	91/92	321/326	98%	20/20	100%
	All Critical Indicators	28/29		97%		
	HCBS Indicators	34/34	N/A	100%		
Supportive Employment Job Placement	All Q/A Indicators	43/43	151/151	100%	10/10	100%
	All Critical Indicators	14/14		100%		
	HCBS Indicators	15/15	N/A	100%		
Supportive Employment Job Training and Support	All Q/A Indicators	97/97	337/337	100%	20/20	100%
	All Critical Indicators	29/29		100%		
	HCBS Indicators	28/28	N/A	100%		

	Indicators					
Supportive Employment Long-Term Follow-Along	All Q/A Indicators	33/33	117/117	100%	10/10	100%
	All Critical Indicators	11/11		100%		
	HCBS Indicators	5/5	N/A	100%		
Day Habilitation One-to-One	All Q/A Indicators	107/107	385/385	100%	20/20	100%
	All Critical Indicators	35/35		100%		
	HCBS Indicators	34/34	N/A	100%		
Individualized Day Supports	All Q/A Indicators	198/200	730/740	99%	40/40	100%
	All Critical Indicators	70/72		97%		
	HCBS Indicators	64/64	N/A	100%		

Organizational		Organizational Outcomes Score		
		# Yes/Total	Points Yes/Total	%
	All Q/A Indicators	54/55	170/175	97%
	All Critical Indicators	14/15		93%
	HCBS Indicators	9/9	N/A	100%

Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
Supported Living	01/27/2020 - 01/27/2021	Annual
In-Home Supports	01/27/2020 - 01/27/2021	Annual
Respite Daily	01/27/2020 - 01/27/2021	Annual
Host Home	01/27/2020 - 01/27/2021	Annual
Day Habilitation	01/27/2020 - 01/27/2021	Annual

Employment Readiness	01/27/2020 - 01/27/2021	Annual
Supportive Employment Job Placement	01/27/2020 - 01/27/2021	Annual
Supportive Employment Job Training and Support	01/27/2020 - 01/27/2021	Annual
Supportive Employment Long-Term Follow-Along	01/27/2020 - 01/27/2021	Annual
Day Habilitation One-to-One	01/27/2020 - 01/27/2021	Annual
Individualized Day Supports	01/27/2020 - 01/27/2021	Annual