



District of Columbia PCR

Government of the District of Columbia
Department on Disability Services

Annual Provider Certification Review Report

Galaxy HealthCare Solutions Inc

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Review Dates: 8/5/2024 - 8/9/2024	Team Member(s): Jaleesa Myles, Katrina Tirao, Nicole Jones
Location(s) Observed: 1	Individual(s) Reviewed: 12
Service(s): Companion One-to-One, Day Habilitation One-to-One , Day Habilitation Small Group, In-Home Supports , Individualized Day Supports , Respite Hourly , Supportive Employment Job Training and Support	

Overall Results

The overall results of the Provider Certification Review (PCR) are presented in Table 1. If a service scores 79% or below or if an “Alert” (poses an immediate risk to the person or people supported) was identified during the review, additional action steps will be determined based on the scores per service.

Service	Sample Size	Person-Centered	Satisfaction	HCBS	Organizational Outcome*	Overall Score	Overall Rating	Alert	Follow Up Review
Companion One-to-One	2	90%	95%	N/A	64%	81%	Needs Improvement	2	09/05/2024
Day Habilitation One-to-One	1	82%	100%	100%	64%	73%	Needs Improvement	2	09/05/2024
Day Habilitation Small Group	1	87%	100%	100%	64%	75%	Needs Improvement	1	09/05/2024
In-Home Supports	2	90%	100%	N/A	64%	82%	Needs Improvement	2	09/05/2024
Individualized Day Supports	2	78%	100%	100%	64%	74%	Needs Improvement	4	09/05/2024
Respite Hourly	2	88%	100%	N/A	64%	78%	Needs Improvement	2	09/05/2024
Supportive Employment Job Training and Support	2	83%	100%	100%	64%	77%	Needs Improvement	2	09/05/2024

*Please note, the Organizational Outcomes are only scored once and apply to all services reviewed.

Person Centered Outcomes

The results of the Person-Centered Outcomes Domains and Satisfaction are presented below.

Person Centered Outcome and Satisfaction Result*

Service		Person-Centered			Satisfaction	
		Indicators Met	Points Met	Score	Indicators Met	Score
Companion One-to-One	All Q/A	52/59	326/361	90%	19/20	95%
	Critical	25/27	245/265	93%		

Companion One-to-One	HCBS	35/40	154/188			
Day Habilitation One-to-One	All Q/A	35/40	154/188	82%	10/10	100%
	Critical	7/9	65/90	72%		
	HCBS	9/9	27/27	100%		
Day Habilitation Small Group	All Q/A	30/35	153/175	87%	10/10	100%
	Critical	8/9	80/90	89%		
	HCBS	8/8	24/24	100%		
Individualized Day Supports	All Q/A	84/103	415/535	78%	20/20	100%
	Critical	28/37	235/325	72%		
	HCBS	17/17	51/51	100%		
In-Home Supports	All Q/A	60/67	350/387	90%	20/20	100%
	Critical	27/30	255/280	91%		
	HCBS					
Respite Hourly	All Q/A	44/50	234/266	88%	20/20	100%
	Critical	16/18	150/170	88%		
	HCBS					
Supportive Employment Job Training and Support	All Q/A	89/105	415/503	83%	20/20	100%
	Critical	25/30	221/276	80%		
	HCBS	16/16	48/48	100%		

*Scores were determined by totaling up the number of points for the “yes” answers and dividing this number by the total number of points for all Q/A indicators that applied. The results have been reported as a percentage of “yes” answers.

Organizational Outcomes

The table below provides the specific results for the Organizational Outcomes.

Organizational Outcomes Results

Indicator Type	Organizational Outcomes		
	Indicators Met	Points Met	Score
All Q/A	36/51	129/201	64%

Critical	7/14	60/110	55%
HCBS	5/5	11/11	100%

Certification Results

The following table shows for each service reviewed the certification dates and next PCR type.

Certification Dates by Service and Type

Waiver Service	Certification Dates	Next PCR Type
Companion One-to-One	N/A	Follow-Up PCR
Day Habilitation One-to-One	N/A	Follow-Up PCR
Day Habilitation Small Group	N/A	Follow-Up PCR
In-Home Supports	N/A	Follow-Up PCR
Individualized Day Supports	N/A	Follow-Up PCR
Respite Hourly	N/A	Follow-Up PCR
Supportive Employment Job Training and Support	N/A	Follow-Up PCR